

Extraflame®

Riscaldamento a Pellet



UK

THERMO PRODUCTS USER MANUAL

MADE IN ITALY
design & production

VIRNA IDRO

004281143 - REV.000

APPLY TECHNICAL
DATA LABEL

⚠ ATTENTION

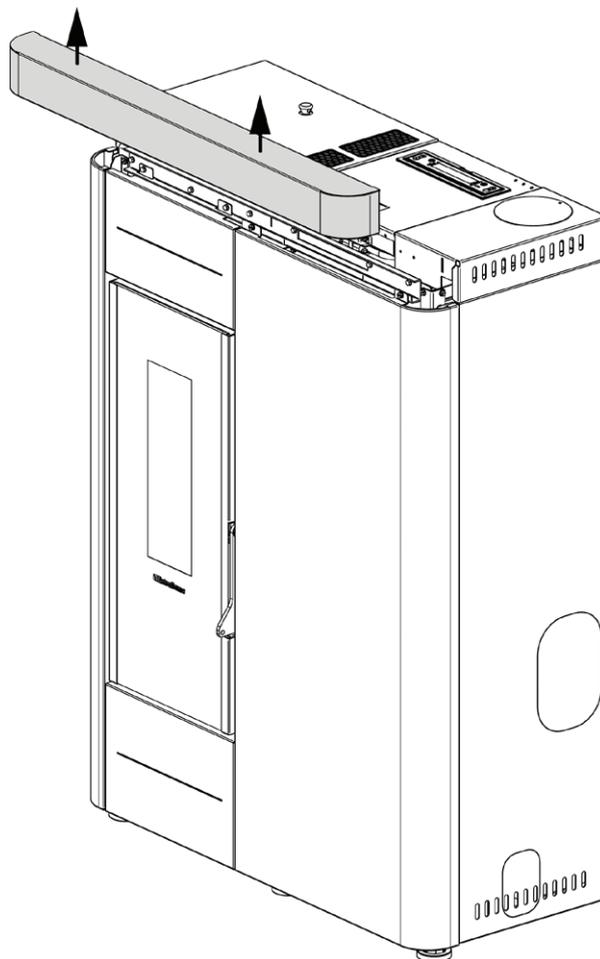


**SURFACES CAN BECOME VERY HOT!
ALWAYS USE PROTECTIVE GLOVES!**

During combustion, thermal energy is released that significantly increases the heat of surfaces, doors, handles, controls, glass, exhaust pipes, and even the front of the appliance. Avoid contact with those elements if not wearing protective clothing (protective gloves included). Make sure children are aware of the danger and keep them away from the stove during operation.

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ITALIANO	ENGLISH	FRANÇAIS
ATTENZIONE TASSATIVO PRIMA DI MOVIMENTARE LA STUFA TOGLIERE IL RIVESTIMENTO INDICATO PER EVITARE DANNI.	WARNING BEFORE HANDLING THE STOVE, THE COVERING INDICATED MUST BE RE- MOVED TO AVOID DAMAGE.	ATTENTION IMPÉRATIF AVANT DE DÉPLACER LE POÊLE, RETIRER LE REVÊTEMENT INDIQUÉ POUR ÉVITER TOUT DOMMAGE.
DEUTSCH	ESPAÑOL	PORTUGUÊS
ACHTUNG PFLICHT BEVOR DER OFEN BEWEGT WIRD, MUSS DIE ANGEZEIGTE VERKLEIDUNG ENTFERNT WERDEN, UM SCHÄDEN ZU VERMEIDEN.	ATENCIÓN TAXATIVO ANTES DE MANEJAR LA ESTUFA QUI- TE EL REVESTIMIENTO INDICADO PARA EVITAR DAÑOS.	ATENÇÃO OBRIGATÓRIO ANTES DE MOVIMENTAR O AQUECEDOR, RETIRAR O REVESTIMENTO INDICADO PARA EVITAR DANOS.
EESTI	DANSK	HRVATSKI
KOHUSTUSLIK TÄHELEPANU ENNE PIIIDI TEISALDAMIST EEMALDAGE VOODER NÄIDATUD KAHJUSTUSTE VÄLTIMISEKS.	OBS FJERN DET ANGIVNE DÆKSEL, INDEN OVNEN FLYTTES FOR AT UNDGÅ SKADE.	OBAVEZNA PAŽNJA PRIJE PREMJEŠTANJA ŠTEDNJAKA UKLONITE OBLOGU OZNAČENO ZA IZBJEGAVANJE OŠTEĆENJA.
SLOVENSKI	NEDERLANDS	POLSKI
OBVEZNA POZOR PRED PREMI- KANJEM PEČI ODSTRANITE OBLOGO PRIKAZANA ZA PREPREČEVANJE ŠKODE.	IMPERATIEVE AANDACHT VOORDAT U DE KACHEL VERPLAATST VERWIJDER DE AANGEGEVEN KAP OM SCHADE TE VOO RKOMEN.	OBOWIĄZKOWA UWAGA! PRZED PRZENIESIENIEM PIECA ZDEJMIJ OBUDOWĘ WSKAZANY, ABY UNIKNĄĆ USZKODZEŃ.
SLOVENSKÉ	ΕΛΛΗΝΑΣ	LIETUVA
POVINNÁ POZOR PRED PREMIESTNENÍM KACHLÍ ODSTRÁŇTE OBKLAD OZNAČENÉ, ABY NEDOŠLO K POŠKODENIU.	ΥΠΟΧΡΕΩΤΙΚΗ ΠΡΟΣΟΧΗ ΠΡΙΝ ΜΕΤΑΚΙΝΗΣΕΤΕ ΤΗ ΣΟΜΠΑ, ΑΦΑΙΡΕΣΤΕ ΤΗΝ ΕΠΕΝΔΥΣΗ ΕΝΔΕΙΚΝΥΤΑΙ ΓΙΑ ΑΠΟΦΥΓΗ ΖΗΜΙΩΝ.	PRIVALOMAS DĖMESIS PRIEŠ PERKELDAMI VIRYKLĘ, NUIMKITE APVALKALĄ NURODOMA, KAD BŪTŲ IŠVENGTA ŽALOS.



We thank you for having chosen our company; our product is a great heating solution developed from the most advanced technology with top quality machining and modern design, aimed at making you enjoy the fantastic sensation that the heat of a flame gives, in complete safety.

WARNINGS

This instructions manual is an integral part of the product: make sure that it always accompanies the appliance, even if transferred to another owner or user, or if transferred to another place. If it is damaged or lost, request another copy from the area technician. This product is intended for the use for which it has been expressly designed. The manufacturer is exempt from any liability, contractual and extracontractual, for injury/damage caused to persons/animals and objects, due to installation, adjustment and maintenance errors and improper use.

Installation must be performed by qualified staff, which assumes complete responsibility for the definitive installation and consequent good functioning of the product installed. One must also bear in mind all laws and national, regional, provincial and town council Standards present in the country in which the appliance has been installed, as well as the instructions contained in this manual.

The use of the appliance must comply with all local, regional, national and European regulations.

The Manufacturer cannot be held responsible for the failure to comply with such precautions.

After removing the packaging, ensure that the content is intact and complete. Otherwise, contact the dealer where the appliance was purchased. All electric components that make up the product must be replaced with original spare parts exclusively by an authorised after-sales centre, thus guaranteeing correct functioning.

SAFETY

♦ THE APPLIANCE MAY BE USED BY CHILDREN 8 YEARS OF AGE OR OLDER AND INDIVIDUALS WITH REDUCED PHYSICAL, SENSORY, OR MENTAL CAPACITIES OR WITHOUT EXPERIENCE OR THE NECESSARY KNOWLEDGE, PROVIDED THAT THEY ARE SUPERVISED OR HAVE

RECEIVED INSTRUCTIONS ON SAFE USE OF THE APPLIANCE AND THAT THEY UNDERSTAND THE INHERENT DANGERS.

- ◆ THE GENERATOR MUST NOT BE USED BY PERSONS (INCLUDING CHILDREN) WITH REDUCED PHYSICAL, SENSORY AND MENTAL CAPACITIES OR WHO ARE UNSKILLED PERSONS, UNLESS THEY ARE SUPERVISED AND TRAINED REGARDING USE OF THE APPLIANCE BY A PERSON RESPONSIBLE FOR THEIR SAFETY.
- ◆ THE CLEANING AND MAINTENANCE REQUIRED BY THE USER MUST NOT BE PERFORMED BY CHILDREN WITHOUT SUPERVISION.
- ◆ CHILDREN MUST BE CHECKED TO ENSURE THAT THEY DO NOT PLAY WITH THE APPLIANCE.
- ◆ DO NOT TOUCH THE GENERATOR WHEN YOU ARE BAREFOOT OR WHEN PARTS OF THE BODY ARE WET OR DAMP.
- ◆ IT IS FORBIDDEN TO MODIFY THE APPLIANCE IN ANY WAY.
- ◆ DO NOT PULL, REMOVE, TWIST THE ELECTRICAL CABLES COMING OUT OF THE PRODUCT EVEN IF IT IS DISCONNECTED FROM THE MAINS.
- ◆ IT IS ADVISED TO POSITION THE POWER SUPPLY CABLE SO THAT IT DOES NOT COME INTO CONTACT WITH HOT PARTS OF THE APPLIANCE.
- ◆ THE POWER SUPPLY PLUG MUST BE ACCESSIBLE AFTER INSTALLATION.
- ◆ DO NOT CLOSE OR REDUCE THE DIMENSIONS OF THE AIRING VENTS IN THE PLACE OF INSTALLATION. THE AIRING VENTS ARE ESSENTIAL FOR CORRECT COMBUSTION.
- ◆ DO NOT LEAVE THE PACKAGING ELEMENTS WITHIN REACH OF CHILDREN OR UNASSISTED DISABLED PERSONS.
- ◆ THE HEARTH DOOR MUST ALWAYS BE CLOSED DURING NORMAL FUNCTIONING OF THE PRODUCT.
- ◆ WHEN THE APPLIANCE IS FUNCTIONING AND HOT TO THE TOUCH, ESPECIALLY ALL EXTERNAL SURFACES, ATTENTION MUST BE PAID
- ◆ CHECK FOR THE PRESENCE OF ANY OBSTRUCTIONS BEFORE SWITCHING THE APPLIANCE ON FOLLOWING A PROLONGED PERIOD OF INACTIVITY.
- ◆ THE GENERATOR HAS BEEN DESIGNED TO ADJUST ITSELF AUTOMATICALLY IN PARTICULAR OPERATING CONDITIONS
- ◆ THE GENERATOR HAS BEEN DESIGNED TO FUNCTION IN ANY CLIMATIC CONDITION. IN PARTICULARLY ADVERSE CONDITIONS

(STRONG WIND, FREEZING) SAFETY SYSTEMS MAY INTERVENE THAT SWITCH THE GENERATOR OFF. IF THIS OCCURS, CONTACT THE TECHNICAL AFTER-SALES SERVICE AND ALWAYS DISABLE THE SAFETY SYSTEMS.

♦ **IN THE EVENT THE FLUE CATCHES FIRE, USE SUITABLE SYSTEMS FOR SUFFOCATING THE FLAMES OR REQUEST HELP FROM THE FIRE BRIGADE.**

♦ **THIS APPLIANCE MUST NOT BE USED TO BURN WASTE**

♦ **DO NOT USE ANY FLAMMABLE LIQUIDS FOR IGNITION**

♦ **DURING THE FILLING PHASE DO NOT PUT THE BAG OF PELLETS TO INTO CONTACT WITH THE PRODUCT**

♦ **THE MAJOLICAS ARE TOP QUALITY ARTISAN PRODUCTS AND AS SUCH CAN HAVE MICRO-DOTS, CRACKLES AND CHROMATIC IMPERFECTIONS. THESE FEATURES HIGHLIGHT THEIR VALUABLE NATURE. DUE TO THEIR DIFFERENT DILATION COEFFICIENT, THEY PRODUCE CRACKLING, WHICH DEMONSTRATE THEIR EFFECTIVE AUTHENTICITY. TO CLEAN THE MAJOLICAS, IT IS RECOMMENDED TO USE A SOFT, DRY CLOTH. IF A DETERGENT OR LIQUID IS USED, THE LATTER COULD PENETRATE INSIDE THE CRACKLES, HIGHLIGHTING THEM.**

♦ **SINCE THE PRODUCT CAN TURN ON AUTOMATICALLY THANKS TO THE TIMER, OR REMOTELY USING THE DEDICATED APPLICATIONS, IT IS STRICTLY FORBIDDEN TO LEAVE ANY COMBUSTIBLE OBJECT WITHIN THE SAFETY DISTANCES INDICATED ON THE TECHNICAL DATA PLATE.**

♦ **INTERNAL COMBUSTION CHAMBER PARTS CAN BE SUBJECT TO EXTETICAL WARN, IT DOESN'T AFFECT THE FUNCTIONALITY**

ROUTINE MAINTENANCE

Based on Decree 22 January 2008 n°37 art.2, routine maintenance means interventions aimed at reducing degradation due to normal use, as well as dealing with accidental events entailing the need of first interventions, which however do not modify the structure of the system upon which one is intervening or its intended use according to the requirements laid down by the technical standards in force and by the manufacturer's use and maintenance manual.

INSTALLATION

GENERAL

The flue gas exhaust and hydraulic connections must be carried out by qualified personnel who must issue installation conformity documentation compliant with national standards.

The installer must provide the owner or person acting for him, according to the legislation in force, with the declaration of conformity, supplied with:

- 1) the use and maintenance manual of the appliance and of the system components (such as for example, the smoke ducts, chimney, etc.);
- 2) photocopy or photograph of the chimney plaque;
- 3) system booklet (where applicable).

The installer must ask to be issued with a receipt stating that the documentation has been provided, and must keep it with a copy of the technical documentation relating to the installation.

For installation in a condominium, prior approval from the condominium's administrator must be requested.

Where required, check the exhaust gas emissions after installation. Should a sampling point be installed, it must be airtight.

COMPATIBILITY

Do not install in rooms with a fire hazard. It is also forbidden to install it in living areas with the following characteristics:

1. where there are liquid fuel appliances with continuous or discontinuous operation that draw the combustion air into the room in which they are installed.
2. where there are type B gas appliances intended for heating, with or without domestic hot water production and in adjacent and communicating rooms.
3. where the depression measured in situ between the external and internal environment is greater than 4 Pa.

N.B.: Watertight appliances can also be installed in the cases indicated in points 1, 2 and 3 of this paragraph.

INSTALLATIONS IN BATHROOMS, BEDROOMS AND STUDIO FLATS

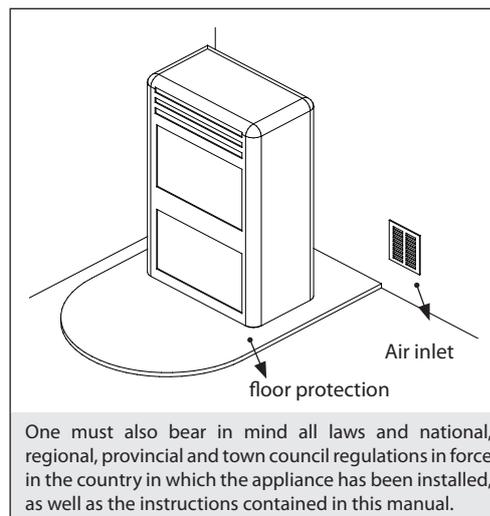
Installation in bathrooms, bedrooms and studio flats is only allowed for sealed or closed hearth appliances with ducted combustion air taken from the outside.

POSITIONING AND SAFETY DISTANCES

The support surfaces and/or points must have a suitable capacity to bear the overall weight of the appliance, accessories and coverings. If the floor is made of a combustible material, we recommend using a non-combustible material to protect the front part from any burnt material which might fall during routine cleaning operations. The generator must be level to function properly. The side walls, the rear walls and the floor support surface should be made of non-combustible material.

MINIMUM DISTANCES (PELLET STOVES)

Installation next to flammable or heat-sensitive materials is permitted **only if the special safety distances specified on the label at the beginning of the manual (pag.2) are observed**. If the materials are not flammable, you must keep a side and rear distance of at least 100 mm (without the inserts). For products equipped with rear spacers, wall-mounting installation is permitted exclusively for the rear side.



PREPARATIONS FOR MAINTENANCE

To carry out extraordinary maintenance operations on the product, it may be necessary to move it away from the adjacent walls. This must be done by a technician authorised to disconnect the combustion product evacuation ducts and then reconnect them. For heaters connected to the hydraulic system, the connection between the system itself and the product must be made in such a way that, when an authorised technician is about to carry out extraordinary maintenance operations, it is possible to move the heater at least 1 metre away from the adjacent walls.

INSTALLING INSERTS

When installing inserts, access must be prevented to the internal parts of the appliance and it must not be possible to access live parts during extraction operations.

Any wiring, for example the power cable or room probe, must be positioned so as not to be damaged during movement of the insert and must not come into contact with hot parts. If a cavity made of combustible material is installed, we recommend taking all the safety precautions indicated by the installation standards.

VENTILATION AND AERATION OF INSTALLATION ROOMS

In case of non-airtight heater and/or installation, the ventilation must respect the minimum area indicated below (considering the highest value among those provided):

Appliance categories	Reference standard	Percentage of the net opening section with respect to the appliance fumes outlet section	Minimum net opening value of the ventilation duct
Pellet stoves	UNI EN 14785	-	80 cm ²
Boilers	UNI EN 303-5	50%	100 cm ²

Under any condition, including in the presence of extractor hoods and/or of controlled forced ventilation systems, the pressure difference between the generator installation rooms and the outside must always be equal to or less than 4 Pa.

In the presence of type B gas appliances with intermittent operation not intended for heating, they must have their own aeration and/or ventilation opening.

The air inlets must meet the following requirements:

- ♦ they must be protected with grids, metal mesh, etc., but without reducing the net useful section;
- ♦ they must be made so as to make the maintenance operations possible;
- ♦ positioned so that they cannot be obstructed;

The clean and non-contaminated air flow can also be obtained from a room adjacent to that of installation (indirect aeration and ventilation), as long as the flow takes place freely through permanent openings communicating with the outside.

The adjacent room cannot be used as a garage, or to store combustible material or for any other activity with a fire hazard, bathroom, bedroom or common room of the building.

FLUE GAS EXHAUST

The heat generator works in depression and is equipped with an outlet fan for flue gas extraction. There must be a single exhaust system for the generator. Using a flue that is shared with other devices is not allowed.

The components of the flue gas exhaust system must be chosen in relation to the type of appliance to be installed in compliance with:

- ♦ UNI/TS 11278 in the event of metal chimneys, with particular attention to that stated in the specification;
- ♦ UNI EN 13063-1 and UNI EN 13063-2, UNI EN 1457, UNI EN 1806 in the event of non-metallic chimneys.
- ♦ The length of the horizontal section must be minimal and, in any case, no longer than 3 metres, with a minimum upward slope of 3%
- ♦ There must not be more than 4 direction changes including the one due to the use of the "T" element.
- ♦ A "T" fitting with a condensation collection cap must be provided at the base of the vertical section.
- ♦ If the exhaust is not inserted in an existing flue, a vertical section with a windproof end piece is required (UNI 10683).
- ♦ The vertical duct can be inside or outside the building. If the smoke duct is inserted in an existing flue, it must be certified for solid fuel.
- ♦ If the smoke duct is outside the building, it must always be insulated.
- ♦ The smoke ducts must have at least one airtight inlet for flue gas sampling.
- ♦ All the sections of the flue gas duct must be accessible to inspection.
- ♦ Inspection openings must be provided for cleaning.
- ♦ If the generator has a fume temperature lower than 160°C+ ambient temperature caused by the high yield (contact technicians) it MUST be resistant to humidity.
- ♦ A flue system that does not respect the previous points or, in general, that does not comply with the regulations, may cause condensation phenomena inside it.

CHIMNEY CAP

The chimney caps must meet the following requirements:

- ♦ they must have a useful outlet section no less than double that of the chimney/ducted system on which it is installed;
- ♦ they must be adapted in order to prevent the penetration of rain and snow in the chimney/ducted system;
- ♦ they must be built so that, in the event of winds coming from all directions and from any angle, the expulsion of combustion products is in any case ensured;

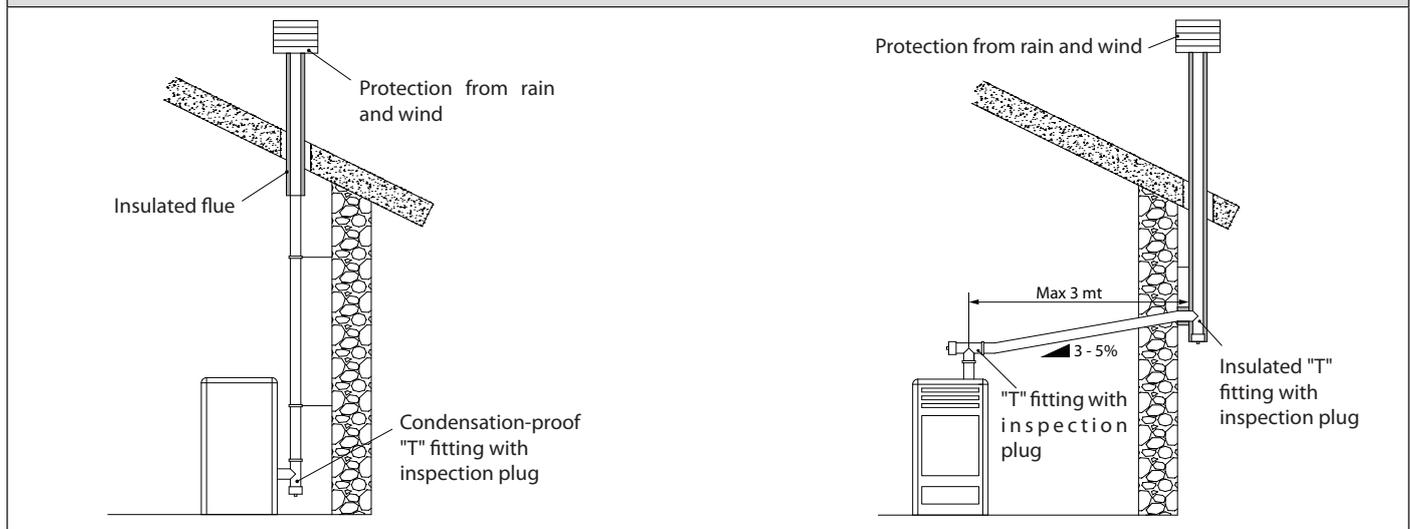
FOR GERMANY ONLY

The product can be connected to a shared flue (multi-connection) provided that the requirements of the regional and national regulations, amongst which DIN EN 13384-2, DIN V 18160-1, DIN 18896 and of the MFeuV-2007 (Muster-Feuerungsverordnung) are strictly complied with, and that the local chimney sweep has checked and approved the installation conditions.

Please also remember the following indications, which the end user must comply with:

- The device can be operated only with the doors closed.
- The doors and all setting devices must remain closed when the device is not on (except for cleaning and maintenance operations).

EXAMPLES OF CORRECT CONNECTION TO THE CHIMNEY



CONNECTION TO THE MAINS ELECTRIC SUPPLY

The generator is supplied with an electric power cable to be plugged into a 230V 50 Hz socket, possibly with a circuit breaker switch. The socket must be easily accessible.

The electrical system must be compliant with standards. The efficiency of the earthing circuit must be checked. Unsuitable earthing of the system can cause malfunctioning for which the manufacturer will not be held liable.

Power supply variations beyond 10% can cause faulty operation of the product.

HERMETICALLY SEALED INSTALLATION

Virna Idro is a fully sealed product with respect to the environment in which it is installed. This means that it is ideal for passive houses because it does not take air in from within the house.

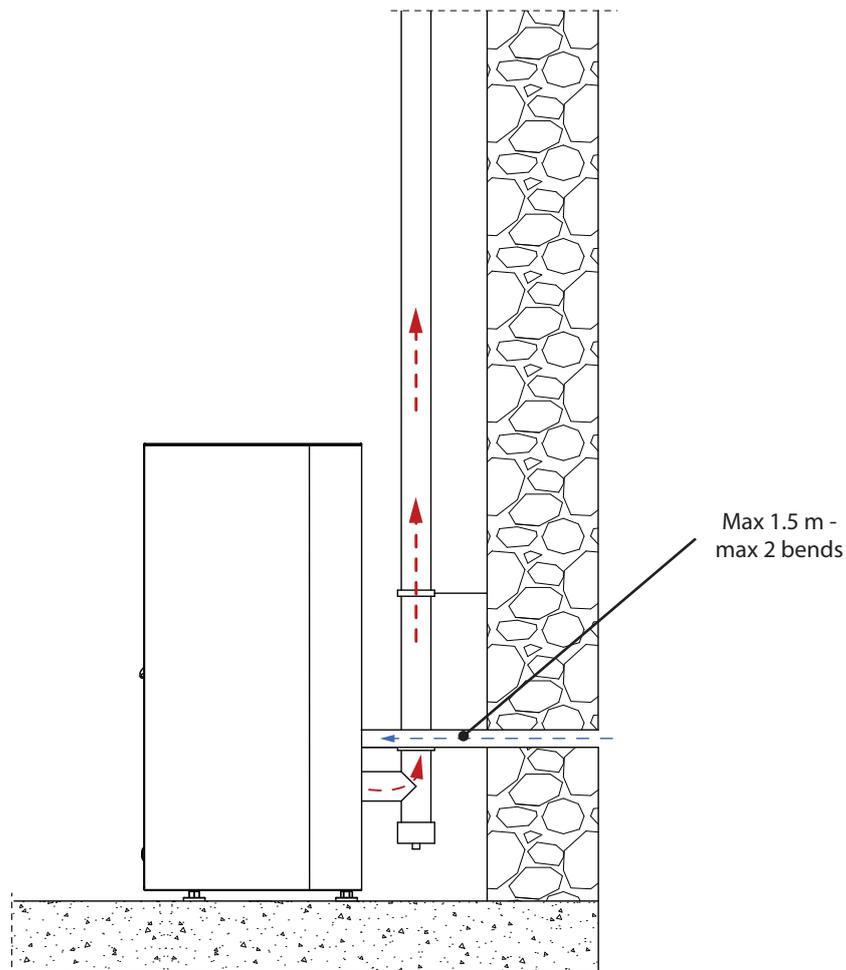
COMBUSTION AIR

To ensure the stove remains hermetically sealed, the connection pipe for the combustion air must be directly connected to the exterior, using special pipes and sealed connectors.

FUMES EXHAUST SYSTEM

- If the generator has a fumes temperature of less than 160°C+ room temperature due to the high performance (refer to technical data), the fumes exhaust system must be completely waterproof.
- If there is a possibility that fumes may condense, an external inspection hatch must be fitted.

INSTALLATION EXAMPLE



One must also bear in mind all laws and national, regional, provincial and town council standards present in the country in which the appliance has been installed, as well as the instructions in this manual.

HYDRAULIC SYSTEM

Certain concepts referring to the Italian Standard UNI 10412-2 (2009) are described in this chapter.

As previously described, when installing, all national, regional, provincial and council Standards in force provided by the country in which the appliance has been installed must be complied with.

During installation of the generator it is MANDATORY to adjust the system with a manometer in order to display the water pressure.

TABLE OF SAFETY DEVICES FOR CLOSED VESSEL SYSTEM AND NOT PRESENT IN THE PRODUCT	
Safety valve	✓
Pump control thermostat (it is managed by the water probe and the board program)	✓
Water temperature indicator (display)	✓
Pressure transducer with display	✓
Automatic circuit breaker adjustment switch (managed by board program)	✓
Pressure transducer with minimum and maximum pressure switch alarm	✓
Water overheating automatic circuit breaker switch (block thermostat)	✓
Circulation system (pump)	✓
Expansion system	✓

Pay attention to the correct sizing of the system:

- ♦ generator power compared to the thermal requirement
- ♦ possible need for a buffer tank

INSTALLATION AND SAFETY DEVICES

The installation, relative system connections, commissioning and inspection of correct functioning must be carried out perfectly, in full compliance with Standards in force, national, regional and municipal, as well as these instructions. For Italy, installation must be carried out by professionally qualified staff (Ministerial Decree dated 22.01.08 n°37).

The manufacturer declines all responsibility for damage to objects and/or persons caused by the system.

TYPE OF SYSTEM

- ♦ There are 2 different types of system:
- ♦ Open vessel system and closed vessel system.
- ♦ The product has been designed and made to work with closed vessel systems.

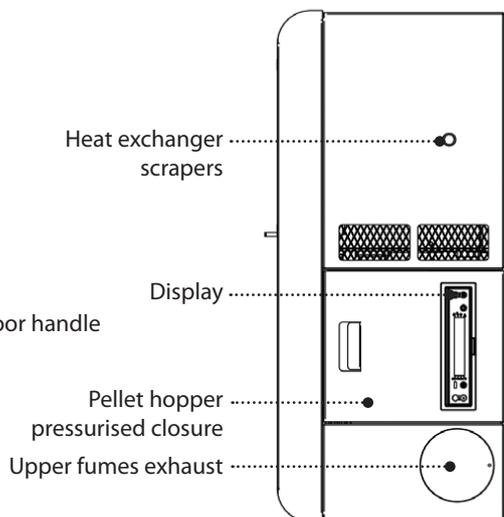
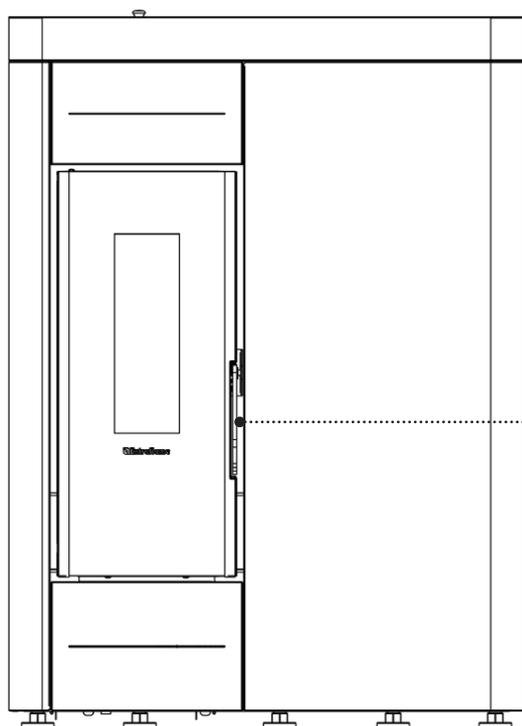


CHECK THAT THE PRELOAD OF THE EXPANSION VESSEL IS SET TO 1.5 BAR.

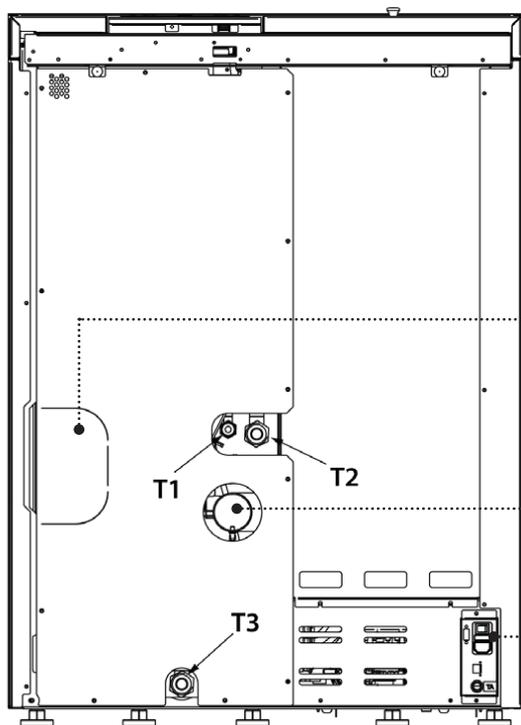
SAFETY DEVICES FOR CLOSED VESSEL SYSTEM

In accordance with the UNI 10412-2 (2009) regulation in force in Italy, all the closed systems must be fitted with: safety valve, pump control thermostat, temperature indicator, pressure indicator, automatic circuit breaker block switch (block thermostat), circulation system, expansion system, and safety dissipation built-in to the generator with thermal safety valve (self-activated), if the appliance does not have a temperature self-adjustment system.

VIRNA IDRO DETAILS



External door handle



HYDRAULIC INSTALLATION

T1	3 bar safety drain
T2	Boiler flow/output
T3	Boiler return/input

FEATURES	
Water content of the thermo-product heat exchanger (l)	19
Volume of expansion vessel integrated into thermo-product (l)	*8
3 bar safety valve integrated into the thermo-product	YES
Minimum and maximum pressure switch integrated into the thermo-product	YES
PWM Pump integrated into the thermo-product	YES
Pump max. head (m)	6

* ENVISION ANY INTEGRATIVE EXPANSION VESSEL ON THE BASIS OF THE SYSTEM WATER CONTENT.



CONSULT THE HYDRAULIC DIAGRAMS MANUAL FOR THE DETAILS OF THE CIRCULATOR INSTALLED.

CHECKS AND MEASURES FOR COMMISSIONING

CAUTION!

FOR CORRECT GENERATOR OPERATION, THE HYDRAULIC SYSTEM PRESSURE MUST BE BETWEEN 0,6 AND 2,5 BAR.

Whenever the pressure detected by the digital pressure switch is lower than 0,6 or over 2,5 bar, the boiler goes into alarm mode. By taking the pressure of the water within standard values, the alarm can be reset by pressing the ON/OFF key for 3 seconds (The alarm can be reset only if the fumes motor has stopped and 15 minutes have passed since the alarm was displayed)

THE PELLET LOAD MOTOR DOES NOT FUNCTION:

It is normal that there is air inside the circuit due to filling the system.

On the 1st ignition cycle, the movement of the water causes the air bubbles to move and be bled by the system automatic venting. This can cause the pressure to drop and the minimum pressure switch to intervene, which interrupts operation of the pellet conveying motor and therefore operation of the heat generator.

The system must be bled several times to eliminate the air and loaded when the pressure is too low.

It is not an anomaly, but normal phenomenon, due to filling. Following filling, the system must always be bled using the relevant vents in the circuit and having the machine perform the "air vent" function. (Following commissioning and with the machine cold, activate the "air vent" function again. - see "SETTINGS" chapter)

BULB THERMOSTATS - REARM

Check by pressing rearm, before contacting a technician (see REARM chapter).

STOVE POSITIONING

To ensure the stove works correctly, it should always be positioned so that it is perfectly level, using a spirit level.

NOTE FOR CORRECT OPERATION

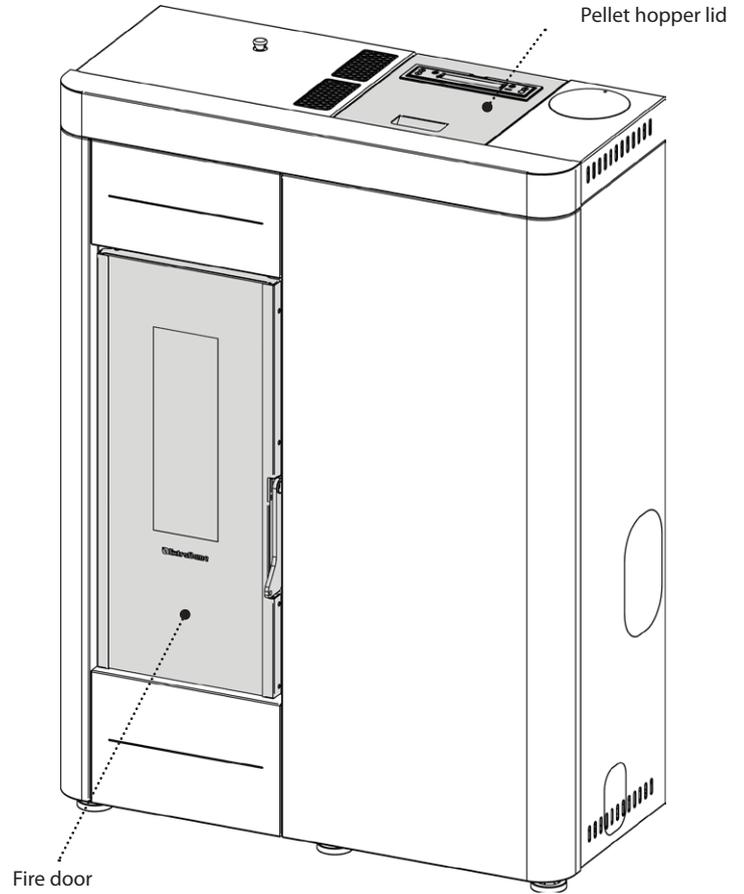
The following indications must be respected for correct pellet stove operation:

Both during the functioning and when the stove is not in use, all the machine doors (pellet hopper, fire door, ash drawer) must always remain closed. The machine doors can only be opened for the time required to load the pellet and for maintenance. Failure to comply with the above during operation will cause the display to show the following:

"CLOSE HOPPER - STOVE DOOR"

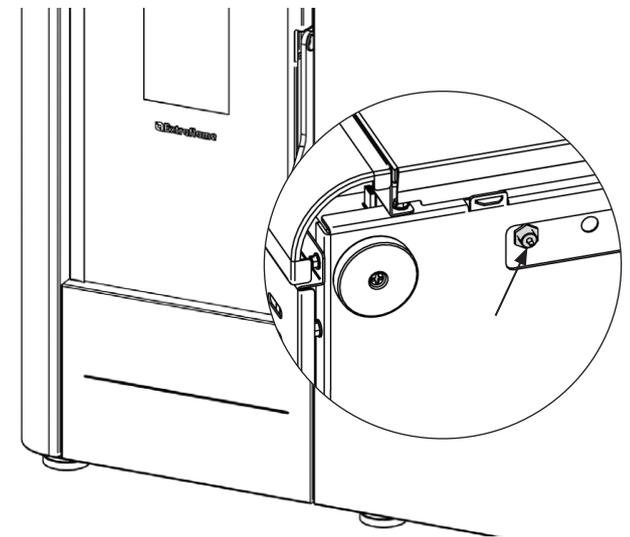
This indication means that you have 60" to close the hatch/door and the pellet lid.

If not, during ignition the stove will go into "DEPRALARM" mode, while during normal operation the stove will go into "COOLING - WAITING TIME" mode and then re-start automatically when the correct conditions are present (stove cold, etc.).



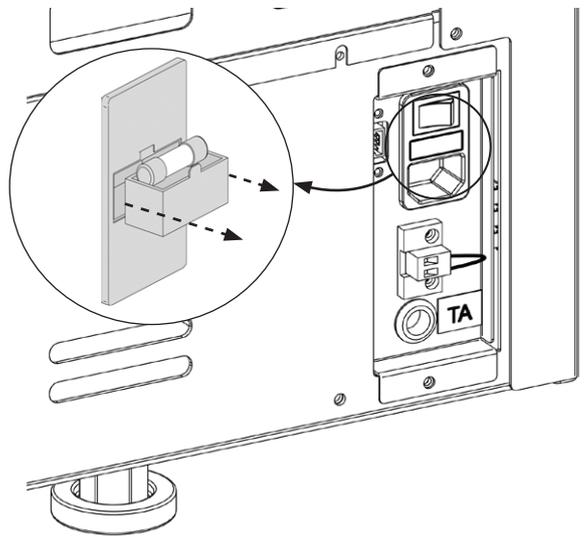
BULB THERMOSTAT REACTIVATION

The figure below shows the rearm position. It is recommended to contact the qualified technician if one of the rearms should be triggered, so as to verify the cause.



FUSE

If the stove is not powered, have the condition of the fuse checked by a qualified technician.



PELLETS AND LOADING

Pellets are made by subjecting wood shavings i.e. the rejects of pure unpainted wood from sawmills, carpentry products and products from other activities connected to wood working and transformation, to very high pressures.

This type of fuel is fully ecological as no glues are used for its compaction. In fact, pellet compactness is guaranteed over time by a natural substance found in wood: lignin.

In addition to being an ecological fuel, making best use of wood residue, pellets also have a series of technical advantages.

While wood has a calorific value of 4.4 kWh/kg (with 15% moisture, therefore after approximately 18 months of curing), that of pellets is 5 kWh/kg.

Pellet density is about 650 kg/m³ and water content is equal to 8% of its weight. For this reason pellets do not need to be cured to obtain a sufficient heat yield.

The pellets used must be class **A1** certified according to standard **ISO 17225-2 (ENplus-A1, DIN Plus or NF 444** of the following category: "High quality NF biocombustible wood pellets").

UNI EN 303-5 with the following characteristics: water content ≤ 12%, ash content ≤ 0.5% and lower calorific value >17 MJ/kg (in the case of boilers).

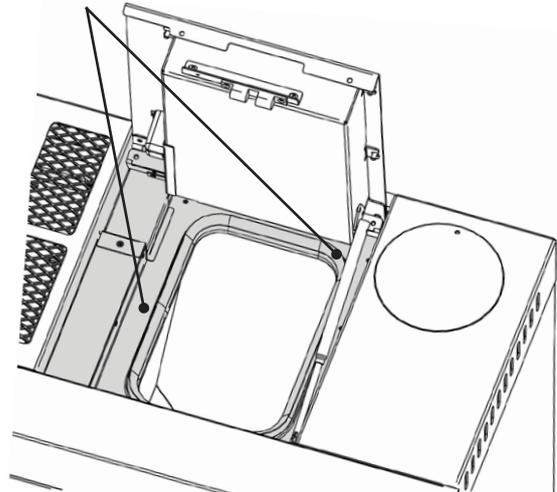
The Manufacturer recommends using pellets with a diameter of 6mm with its products.

PELLET STORAGE

To guarantee combustion without problems, the pellets must be kept in a dry place.

Open the tank lid and load the pellets using a scoop.

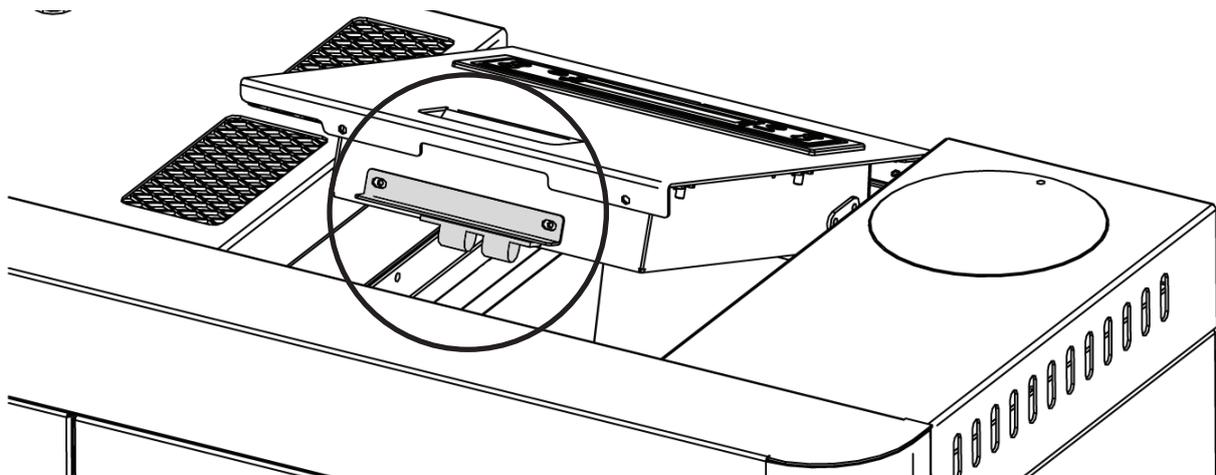
Keep clean



THE USE OF POOR QUALITY PELLETS OR ANY OTHER MATERIAL DAMAGES THE FUNCTIONS OF THE GENERATOR AND MAY INVALIDATE THE WARRANTY AND RELIEVE THE MANUFACTURER OF ALL RESPONSIBILITY.

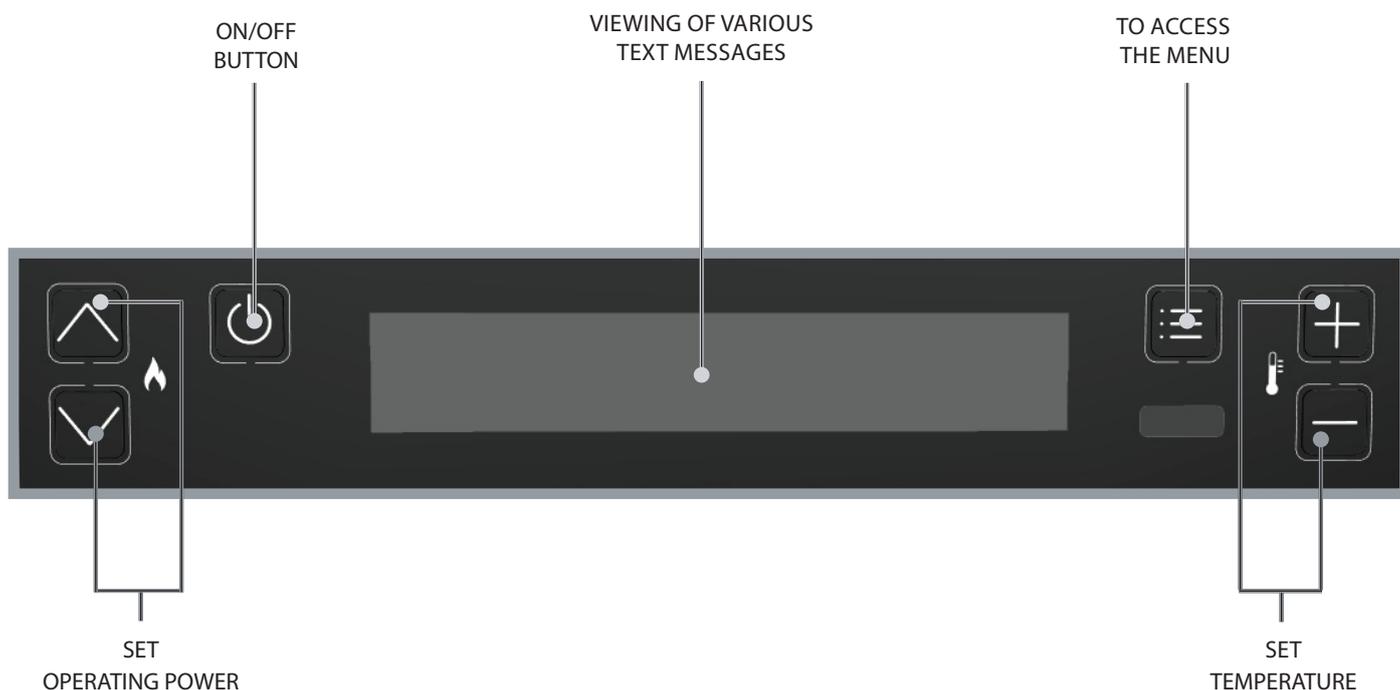
PELLET TANK - PRESSURE CLOSURE.

During the operation of the stove, the pellet tank cover must always remain closed.



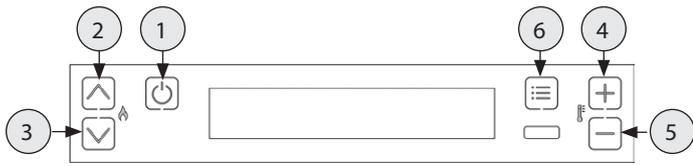
DO NOT PLACE THE BAG DIRECTLY ON THE STOVE WHEN LOADING THE HOPPER! ALWAYS USE A SCOOP TO LOAD THE HOPPER. DO NOT RUB AGAINST OR PLACE WEIGHTS ON THE HOPPER SEAL, KEEP THE HOPPER LID SEAL SUPPORTING SURFACE CLEAN AT ALL TIMES. CHECK THE CONDITIONS OF THE SEAL FREQUENTLY. IN CASE OF DETERIORATION, CONTACT YOUR LOCAL AUTHORISED TECHNICIAN.

CONTROL BOARD

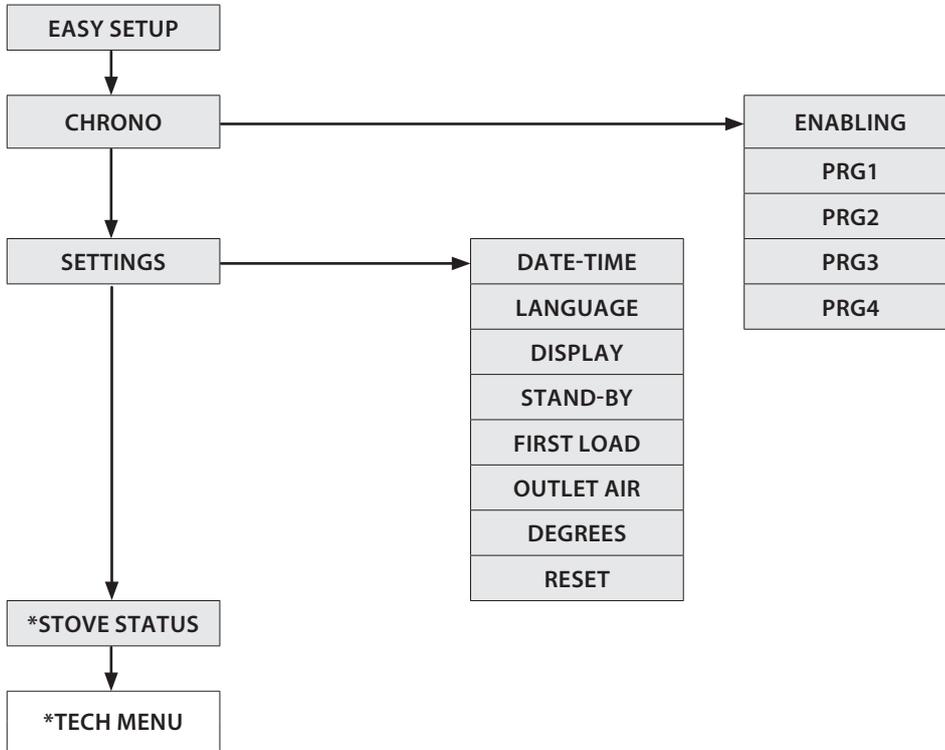


ICON KEY			
	Indicates the presence of an alarm. Off: indicates there are no alarms On: indicates the presence of an alarm		Indicates the weekly programming status Off: deactivated. On: activated.
BT	Not in use	WI-FI	Not in use
	Indicates contact of the external additional thermostat Closed contact: the contact of the external additional thermostat is closed. Open contact: the contact of the external additional thermostat is open.	STBY	STAND BY function icon Off: deactivated. On: activated.
	Indicates the stove power. Flame on: stable power. Flame flashing: the power is increasing or decreasing.		It indicates the operation of the pump. Off : pump stopped. On : pump active. Flashing : electronic anti-condensation function active.
	It indicates the operation of the tangential fan. Off : ventilation not active. On : ventilation active. Flashing: ventilation at reduced speed for compensation.		Not in use

GENERAL MENU



- ① Go back - exit
- ② ③ Scroll parameters: next (2); previous (3)
- ④ ⑤ Modify data settings: increase (4); decrease (5)
- ⑥ Confirm - access menu



*TECHNICIANS ONLY

GENERAL WARNINGS

Advice to follow for the first start-ups of the product:

During the first hours of operation, there may be some smoke or odours, but they are due to the normal "thermal break-in" process. During this process, the duration of which changes depending on the product, it is recommended to:

- ♦ Ventilate the room well
- ♦ If present, remove any majolica or natural stone parts from the top of the product
- ♦ Activate the product at the maximum power and temperature
- ♦ Avoid remaining in the room for a long time
- ♦ Do not touch the surfaces of the product

Notes:

The process is completed after a few heating/cooling cycles.

Do not use for the combustion of elements or substances other than those indicated in the manual.

Before turning on the product, it is necessary to perform the following checks:

- ♦ If it is intended to be connected to a hydraulic system, it must be complete and fully functional and in compliance with the instructions given in the product manual and with the relevant regulations in force.
- ♦ The pellet hopper must be completely loaded
- ♦ The combustion chamber and the burn pot must be clean
- ♦ Make sure that the fire holder, the ash pan and the pellet hopper close hermetically (if present in the hermetic version); they must be closed and there must be no foreign bodies in the sealing elements and gaskets.
- ♦ Check that the power cord is properly connected
- ♦ The switch (if present) must be set to position "1".

The company has an optional additional board that allows the appliance the following further functions when managing the system. The table below indicates the various possibilities that the optional can offer.

Contact the dealer for further details. The connection must be made by a qualified technician directly on the board.

DHW Storage Management	✓
Buffer Tank Management	✓
3 heating areas	✓
Instant DHW option	✓
Buffer tank pump or 4th heating area management	✓
Anti-legionella management for DHW storage	✓
DHW storage chrono management	✓
Auxiliary output management and control	✓

REMOTE CONTROL

The remote control allows you to adjust all the functions that are normally possible with the LCD display. The various functions are outlined in detail in the table below:



1	ON/OFF	Prolonged pressure turns the stove on or off.
2	POWER INCREASE	Increases operating power
3	POWER DECREASE	Decreases operating power
4	T° INCREASE	Increases the SET THERMOSTAT. If included with the model, prolonged pressure enables/disables the comfort function.
5	T° DECREASE	Decreases the SET THERMOSTAT.
6	ENABLES/DISABLES CHRONO	Enables/disables chrono
7	1h	Not in use
8	MENU	Access user menu
9	INCREASE	Increases the value displayed
10	ESC KEY	Exit any program or view, returning to start menu without saving data.
11	BACK	Goes back in display of the various menus
12	CONFIRM KEY	Confirms adjustments made during user menu programming stage
13	FORWARD	Goes forward in the various menus
14	ENABLE F1 FUNCTION	Key pre-configured for future applications
15	DECREASE	Decreases the value displayed
16	STOVE STATUS	Displays the general status of the stove

NB: the numbers shown on the remote control are for information purposes and are not on the remote control supplied with the stove.

BATTERY TYPE AND REPLACEMENT

The battery is housed in the lower part of the remote control.

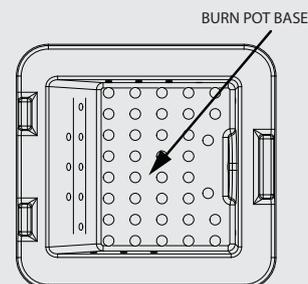
To replace it, extract the battery holder, remove or insert the battery following the symbols printed on the remote control and the battery. One 3V CR2025 lithium coin battery is required to operate the remote control.

Used batteries contain metals that are harmful to the environment, and therefore must be disposed of separately in special containers.

IF THE REMOTE CONTROL IS SWITCHED OFF DUE TO NO BATTERY INSTALLED, THE STOVE CAN BE CONTROLLED FROM THE COMMAND PANEL LOCATED ON THE UPPER PART OF THE STOVE. WHEN CHANGING THE BATTERY, MAKE SURE YOU FOLLOW THE SYMBOLS PRINTED ON THE INNER SLOT OF THE REMOTE CONTROL.



MAKE SURE THAT THE BOTTOM OF THE BURN POT IS FREE FROM RESIDUE AND DEPOSITS. THE HOLES AT THE BOTTOM MUST BE COMPLETELY FREE TO GUARANTEE CORRECT COMBUSTION. IT IS POSSIBLE TO USE THE FUNCTION "EASY SETUP" TO ADAPT COMBUSTION TO THE REQUIREMENTS DESCRIBED.



COMMISSIONING SETTINGS

After connecting the power cord at the back of the generator, turn the switch (if any) to position (I).
The switch is used to power the heat generator board.

DATE-TIME

This menu allows the date and time to be set.

CONTROLS PROCEDURE

- ◆ Press key 6.
- ◆ Press 3 until **SETTINGS** appears and confirm by pressing 6.
- ◆ Confirm **DATE-TIME** by pressing 6 and using 4 and 5 to set the day.
- ◆ Continue by pressing 6.
- ◆ Use the same procedure with 4 or 5 to choose the setting and 6 to move continue, to set the hour, minutes, date, month and year.
- ◆ Press key 6 to confirm and key 1 to return to the previous menus to the initial state.

LANGUAGE

This menu allows the preferred language to be selected.
The languages available are: Italiano - English - German - French - Spanish - Portuguese

CONTROLS PROCEDURE

- ◆ Press key 6.
- ◆ Press 3 until **SETTINGS** appears and confirm by pressing 6.
- ◆ Press 3 until **LANGUAGE** appears and confirm by pressing 6.
- ◆ Select the language with keys 4 or 5.
- ◆ Press key 6 to confirm and key 1 to return to the previous menus to the initial state.

DEGREES

This menu allows you to set the temperature unit of measurement. The value is preset to °C.

CONTROLS PROCEDURE

- ◆ Press key 6.
- ◆ Press 3 until **SETTINGS** appears and confirm by pressing 6.
- ◆ Press 3 until **DEGREES** appears and confirm by pressing 6.
- ◆ Use keys 4 and 5 to select Celsius or Fahrenheit.
- ◆ Press key 6 to confirm and key 1 to return to the previous menus to the initial state.



NO IGNITION

THE APPLIANCE MAY FAIL TO LIGHT BECAUSE THE AUGER IS EMPTY AND NOT ALWAYS ABLE TO LOAD THE BURN POT WITH THE NECESSARY QUANTITY OF PELLETS IN TIME TO REGULARLY IGNITE THE FLAME. IF THE PROBLEM OCCURS AFTER ONLY A FEW MONTHS OF OPERATION, CHECK THAT THE ROUTINE CLEANING DESCRIBED IN THE STOVE BOOKLET HAS BEEN CARRIED OUT CORRECTLY.

OPERATION AND LOGIC

IGNITION

Once the points listed previously have been checked, press key 1 for three seconds to ignite the stove. 15 minutes are available for the ignition phase. After ignition and having reached the control temperature, the stove interrupts the ignition phase and passes to STARTING.

PREPARATION

During the start-up phase, the stove stabilises combustion, increasing it progressively, to then start ventilation and pass on to WORK.

WORK

During the work phase, the stove reaches the set power set; see following item.

SET POWER

Set the operating power from 1 to 5 (using keys 2 and 3).

Power 1 = minimum level - Power 5 = maximum level.

SET H2O

Set the boiler temperature from 65 to 80°C (using keys 4 and 5).

PUMP OPERATION

The pump activates water circulation when the t° of the water inside the stove reaches approx. 60°C. As the pump always functions above 60°, it is recommended to keep a heating area open at all times to allow for uniform operation, preventing blocks due to overheating. Normally this area is defined as the "safety zone".

BLOW

During the working phase, the stove has an internal timer, which after a pre-set period of time cleans the burn pot.

This phase is shown on the display, it lowers the stove power level and increases the flue gas exhaust motor for a programmed period of time. When the cleaning phase is finished, the stove will re-start automatically and continue the working phase, returning to the selected power level.

MODULATION and H-OFF

As the water temperature approaches the set point, the boiler starts to modulate automatically bringing itself to the minimum power. If the temperature increases beyond the set point, it will automatically switch off indicating H-OFF, and will automatically go back on when the temperature drops below the set point.

SWITCH-OFF

Press key 1 for three seconds.

Once this operation has been performed, the appliance automatically enters the switch-off phase, blocking the supply of pellets.

The flue gas exhaust motor and the hot air flow motor will remain on until the stove temperature has dropped below the default parameters.

RE-IGNITION

The stove can only be re-ignited automatically or manually when the cooling cycle conditions and the preset timer have been satisfied.

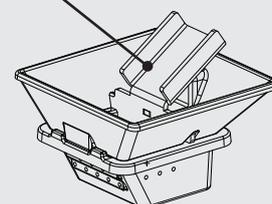


**DO NOT USE ANY INFLAMMABLE LIQUIDS FOR IGNITION!
DO NOT ALLOW THE BAG OF PELLETS TO COME INTO CONTACT WITH THE BOILING HOT STOVE DURING THE FILLING PHASE!
IN THE EVENT OF CONTINUED FAILURE TO LIGHT, CONTACT AN AUTHORISED TECHNICIAN.**



IT IS PROHIBITED TO USE THE APPLIANCE WITHOUT THE PARTITION AND/OR FLAME GUARD (SEE FIGURE ON SIDE). REMOVAL WILL COMPROMISE THE SAFETY OF THE PRODUCT AND RESULT IN THE IMMEDIATE NULLIFICATION OF THE WARRANTY PERIOD. IN THE CASE OF WEAR OR DETERIORATION, REQUEST AFTER-SALES ASSISTANCE FOR REPLACEMENT OF THE PART (REPLACEMENT THAT IS NOT UNDER GUARANTEE AS THE COMPONENT IS SUBJECT TO WEAR).

Upper BURN POTPARTITION



ADDITIONAL THERMOSTAT

N.B. : INSTALLATION MUST BE PERFORMED BY AN AUTHORISED TECHNICIAN

There is a possibility to control the temperature of a room adjacent to the room where the stove has been placed; simply connect a thermostat following the procedure described in the following section (it is advisable to place the optional mechanical thermostat at a height from the ground equal to 1.50m). Stove operation with the external thermostat connected in the clamp TA can be different depending on the activation or deactivation of the STAND-BY function.

By factory default, the clamp TA is jumpered, therefore it always has closed contact (on request).

ADDITIONAL THERMOSTAT FUNCTIONING WITH STAND-BY ACTIVE

When the STAND-BY function is active, the STBY icon will be on. When the contact or external thermostat is not satisfied (open contact / temperature reached), the stove will switch off. As soon as the contact or external thermostat switches to the "not satisfied" status (closed contact / temperature to be reached) it will re-ignite.

NB: stove operation depends on the temperature of the water inside the stove and relative factory setting restrictions. If the stove is in H-OFF (water temperature reached), any additional contact or thermostat request will be ignored.

ADDITIONAL THERMOSTAT OPERATION WITH STAND-BY DEACTIVATED

When the STAND-BY function is not active, the STBY icon will be off.

When the contact or external thermostat is satisfied (open contact / temperature reached), the stove will go to minimum. As soon as the contact or external thermostat switches to the "not satisfied" status (closed contact / temperature to be reached) the stove will start to work again at the pre-set power.

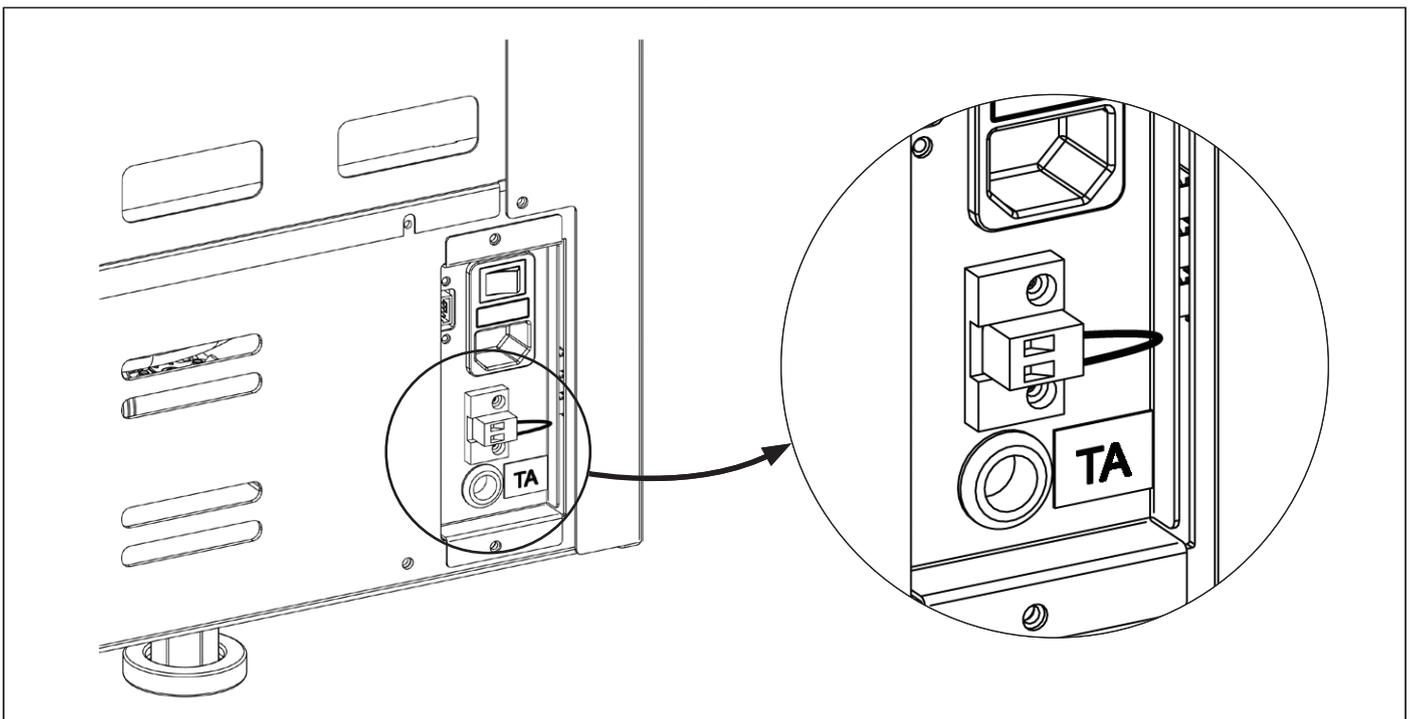
NB: stove operation depends on the temperature of the water inside the stove and relative factory setting restrictions. If the stove is in H-OFF (water temperature reached), any additional contact or thermostat request will be ignored.

ADDITIONAL THERMOSTAT INSTALLATION

- ♦ A mechanical or digital thermostat with a "normally open" input is required.
- ♦ Remove the plug from the socket.
- ♦ Using the figure to the side as a reference, connect the two thermostat cables (clean contact - no 230 V!).
- ♦ Connect the power to the stove again.



TO ACTIVATE STAND-BY, REFER TO THE "SETTINGS" CHAPTER



EASY SETUP

The volumetric weight of the pellet is the ratio between the weight and the volume of the pellet. This ratio may change while keeping the quality of the pellet unchanged. By using the EASY SETUP function, it is possible to dose the pellets by increasing or decreasing the preset values.

In the stove program, the available values go from “- 3” to “+ 3”; all stoves are calibrated during production with the optimal value which is 0

If you notice an excessive deposit on the burning pot, access the EASY SETUP program and lower the value to “- 1”; then wait until the next day and if there is no improvement, decrease again, to a maximum of “- 3”.

If, on the other hand, it is necessary to increase the pellet dosage, switch the factory value from "0" to "+ 1, + 2, + 3" as required.

EXCESSIVE PELLETT DEPOSIT IN THE BURNING POT			NORMAL OPERATION	MINIMUM PELLETT DEPOSIT IN THE BURNING POT		
-3	-2	-1	0	+1	+2	+3
THIRD DECREASE RANGE IF THE FIRST TWO ARE NOT ENOUGH	SECOND DECREASE RANGE IF THE FIRST IS NOT ENOUGH	FIRST DECREASE RANGE (TEST FOR 1 DAY)	OPTIMAL FACTORY VALUE	FIRST INCREASE RANGE	SECOND INCREASE RANGE IF THE FIRST IS NOT ENOUGH	THIRD INCREASE RANGE IF THE FIRST TWO ARE NOT ENOUGH

CONTROLS PROCEDURE

- ◆ Press key 6.
- ◆ Press key 3 until **EASY SETUP** appears and confirm by pressing key 6.
- ◆ Use keys 4 and 5 to set the range.
- ◆ Press key 6 to confirm and key 1 to return to the previous menus to the initial state.

N.B.: IF THIS CALIBRATION DOES NOT SOLVE THE PELLETT DEPOSIT IN THE BURN POT, PLEASE CONTACT YOUR LOCAL AFTER-SALES CENTRE.

CHRONO



This function allows the stove's ignition and switch-off to be automatically programmed. The factory setting for **CHRONO** is off.

The chrono allows the programming of 4 time slots within a day, which can be used every day of the week.

Ignition and switch-off times can be set for each time slot, along with the specific days of application for the programmed time slot, the desired temperature and power setting.

Current day and time settings are essential for the correct operation of the Chrono.

Recommendations

Before using the chrono function, you must set the current day and time, so check that you have followed the points listed in the sub-chapter "DATE-TIME". To use the chrono function correctly, you must activate it as well as program it. The four time slots can be overlapped using the time switch on and off settings, This allows you to obtain a combination of times in which you can set different temperatures and power without influencing the stove work status.

NB: if overlapping time slots are set, the stove will stay on until the latest switch-off time.

ENABLING/DISABLING THE CHRONO

CONTROLS PROCEDURE

- ◆ Press key 6.
- ◆ Press key 3 until **CHRONO** appears and confirm by pressing key 6.
- ◆ Confirm **ENABLING** with key 6.
- ◆ Use keys 4 and 5 for enabling (**ON**) or disabling (**OFF**)
- ◆ Press key 6 to confirm and key 1 to return to the previous menus to the initial state.

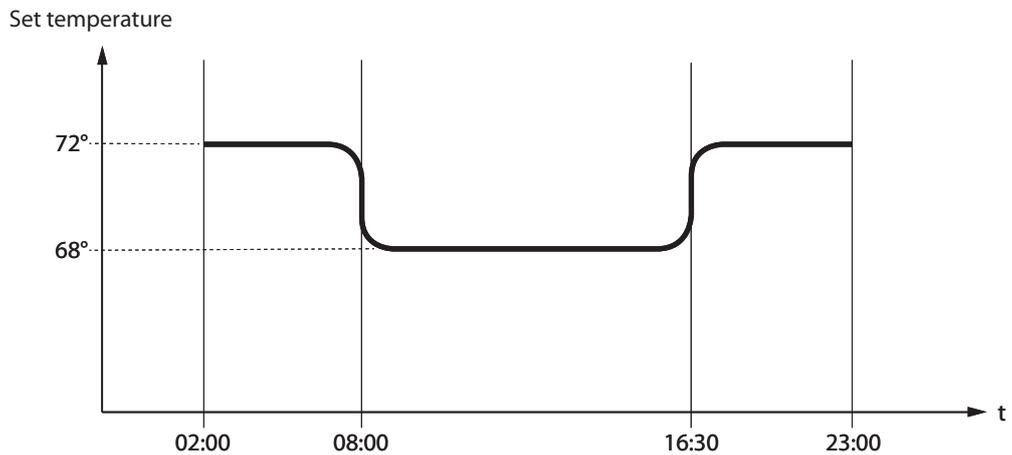
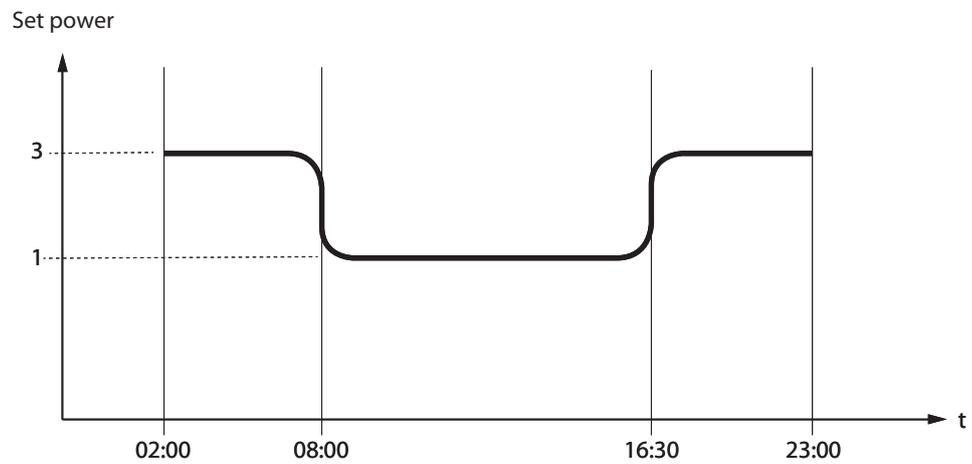
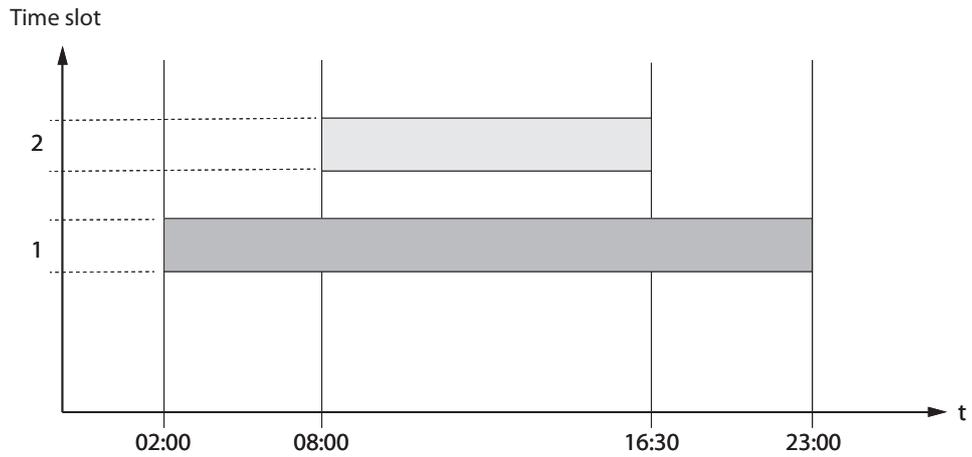
SET CHRONO	>	ENABLING	>	PRG1	On/off	Enabling/disabling PRG 1	
			∨		PRG2	On/off	Enabling/disabling PRG 2
			∨		PRG3	On/off	Enabling/disabling PRG 3
			∨		PRG4	On/off	Enabling/disabling PRG 4
			∨				
		PRG1	>	START PRG1	OFF-00:00	PRG1 start time	
			∨	STOP PRG1	OFF-00:00	PRG1 stop time	
			∨	MONDAY...SUNDAY	On/off	Enabling/disabling days for PRG1	
			∨	SET PRG1	65°C - 80°C (149°F - 176°F)	Set thermostat PRG1	
			∨	POWER PRG1	1-5	Set power PRG1	
			∨				
		PRG2	>	START PRG2	OFF-00:00	PRG2 start time	
			∨	STOP PRG2	OFF-00:00	PRG2 stop time	
			∨	MONDAY...SUNDAY	On/off	Enabling/disabling days for PRG2	
			∨	SET PRG2	65°C - 80°C (149°F - 176°F)	Set thermostat PRG2	
			∨	POWER PRG2	1-5	Set power PRG2	
			∨				
		PRG3	>	START PRG3	OFF-00:00	PRG3 start time	
			∨	STOP PRG3	OFF-00:00	PRG3 stop time	
			∨	MONDAY...SUNDAY	On/off	Enabling/disabling days for PRG3	
			∨	SET PRG3	65°C - 80°C (149°F - 176°F)	Set thermostat PRG3	
			∨	POWER PRG3	1-5	Set power PRG3	
			∨				
		PRG4	>	START PRG4	OFF-00:00	PRG4 start time	
			∨	STOP PRG4	OFF-00:00	PRG4 stop time	
			∨	MONDAY...SUNDAY	On/off	Enabling/disabling days for PRG4	
			∨	SET PRG4	65°C - 80°C (149°F - 176°F)	Set thermostat PRG4	
			∨	POWER PRG4	1-5	Set power PRG4	



IF WEEKLY PROGRAMMER IS ACTIVE ON THE COMMAND PANEL, A SMALL ICON IS DISPLAYED.



EXAMPLE OF CHRONO OVERLAPPING TIME/SLOTS



	Time slot 1	start 02:00 stop 23:00	power 3 - set temp 72°C
	Time slot 2	start 08:00 stop 16:30	power 1 - set temp 68°C
	stove operation		

SETTINGS

- **DATE-TIME**
- **LANGUAGE**
- **SET DEGREES**

SEE CHAPTER: COMMISSIONING SETTINGS.

DISPLAY

This menu allows you to adjust the brightness of the display. The values range from OFF, 1 to 20. If set to OFF, the display backlighting is set to maximum brightness and then, turns off after a 60 second delay.

The backlighting can be turned on again by pressing any key or if the stove is in alarm status.

CONTROLS PROCEDURE

- ◆ Press key 6.
- ◆ Press 3 until **SETTINGS** appears and confirm by pressing 6.
- ◆ Press key 3 until **DISPLAY** appears and confirm by pressing key 6.
- ◆ Use keys 4 and 5 to set the brightness (**SET**)
- ◆ Press key 6 to confirm and key 1 to return to the previous menus to the initial state.

STAND - BY

The **STAND-BY** function, if enabled, is used to turn the stove via an additional thermostat.

CONTROLS PROCEDURE

- ◆ - Press key 6.
- ◆ - Press key 3 until **SETTINGS** appears and confirm by pressing key 6.
- ◆ - Continue by pressing key 3 until **STAND-BY** appears and confirm by pressing key 6.
- ◆ - Use keys 4 and 5 for enabling (**ON**) / disabling (**OFF**).
- ◆ - Press key 1 several times to confirm and exit the menu.

FIRST LOAD

This function allows to fill the auger, facilitating the phases of the first start-up of the stove, or in the event that the pellet tank is empty. With the stove cold and "OFF", make sure the pellet has been introduced inside the tank and activate the **FIRST LOAD** function, confirming with OK.

To interrupt continuous loading, simply press key 1 for 3 seconds.

CONTROLS PROCEDURE

- ◆ Press key 6.
- ◆ Press key 3 until **SETTINGS** appears and confirm by pressing key 6.
- ◆ Press key 3 until **FIRST LOAD** appears and confirm by pressing key 6.
- ◆ Use keys 4 and 5 for enabling "ON" or disabling "OFF"
- ◆ Press key one several times to confirm and exit the menu.

OUTLET AIR

This function allows any air in the stove to be discharged. By activating the pump function, it will be powered alternatively with 30 second work phases and 30" stop for 15 minutes. With the stove cold and in "OFF", activate the **OUTLET AIR** function, pressing key 6 to confirm. To interrupt, press and hold key 1 for 3 seconds.

Warning: before activating the "outlet air" function, be sure to have opened the vent screw of the manual relief valve.

CONTROLS PROCEDURE

- ◆ Press key 6.
- ◆ Press 3 until **SETTINGS** appears and confirm by pressing 6.
- ◆ Press key 3 until **OUTLET AIR** appears and confirm by pressing key 6.
- ◆ Use keys 4 and 5 for enabling "ON" or disabling "OFF"
- ◆ Press key one several times to confirm and exit the menu.

RESET

Allows the user to reset all modifiable values to the default values.

CONTROLS PROCEDURE

- ◆ Press key 6.
- ◆ Press 3 until **SETTINGS** appears and confirm by pressing 6.
- ◆ Press key 3 until **RESET** appears and confirm by pressing key 6.
- ◆ Use keys 4 and 5 for enabling "ON" or disabling "OFF"
- ◆ Press key one several times to confirm and exit the menu.

CLEANING AND MAINTENANCE

ALWAYS FOLLOW THE INSTRUCTIONS IN COMPLETE SAFETY!

- ♦ For all operations, except for routine cleaning, make sure that the power cord plug is disconnected as the generator may have been programmed to turn on.
- ♦ That the generator is cold all over.
- ♦ That the ashes are completely cold.
- ♦ Ensure efficient air exchange in the room during the product cleaning operations.
- ♦ Poor cleaning will compromise correct operation and safety!

MAINTENANCE

For correct operation, the generator must undergo routine maintenance by a qualified technician, at least once a year. The periodic inspection and maintenance operations must always be performed by specialised, qualified technicians, who operate in accordance with the laws in force and the instructions given in this use and maintenance manual.



**EVERY YEAR, HAVE THE FUME EXTRACTION SYSTEM, FLUE PIPES AND "T" FITTINGS, INCLUDING THE INSPECTION CAPS CLEANED. IF PRESENT, ALSO CLEAN THE ELBOWS AND HORIZONTAL SECTIONS!
THE GENERATOR CLEANING FREQUENCY IS INDICATIVE! IT DEPENDS ON THE QUALITY OF THE PELLET USED AND ON HOW OFTEN IT IS USED.
THESE OPERATIONS MAY SOMETIMES NEED TO BE PERFORMED MORE OFTEN**

PERIODIC CLEANING UNDER USER'S RESPONSIBILITY

The periodic cleaning operations, as indicated in this use and maintenance manual, must be performed with the utmost care after reading the instructions, procedures and frequency described in this use and maintenance manual.

CLEANING THE SURFACES AND COVERING

Never use abrasive or chemically aggressive detergents for cleaning!

The surfaces must be cleaned when the generator and coating are completely cold. For the maintenance of the surfaces and metal parts, simply use a cloth dampened with water or water and neutral soap.

Failure to follow the instructions may lead to damage to the generator surfaces and invalidate the warranty.

CLEANING THE CERAMIC GLASS

Never use abrasive or chemically aggressive detergents for cleaning!

The ceramic glass must be cleaned when the glass is completely cold.

To clean the ceramic glass, simply use a dry brush and some damp newspaper dipped in ash. If the glass is very dirty, use a specific cleaning agent for ceramic glass. Spray a small amount on a cloth and use it on the ceramic glass. Do not spray the cleaning agent or any other liquid directly on the glass or seals!

Failure to comply with these instructions may damage the surfaces of the ceramic glass and cause the invalidation of the warranty.

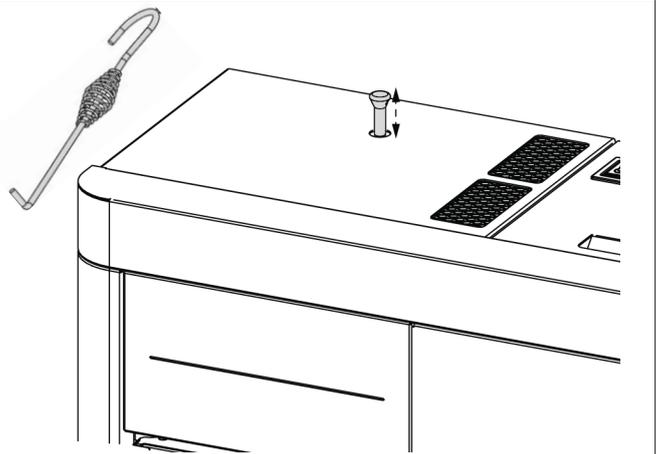
CLEANING THE PELLET HOPPER

When the hopper is completely empty, disconnect the power cord of the generator, remove the residues (dust, chippings, etc.) from the empty hopper and then fill it up.

THE FOLLOWING IMAGES ARE FOR ILLUSTRATIVE PURPOSES.

SCRAPERS:

The heat exchangers must be cleaned only when the generator is cold, using the poker supplied. Cleaning ensures constant heat output over time. This type of maintenance must be carried out at least once a day. To do this, use the scraper positioned in the upper part of the generator, making upward and downward moments several times.

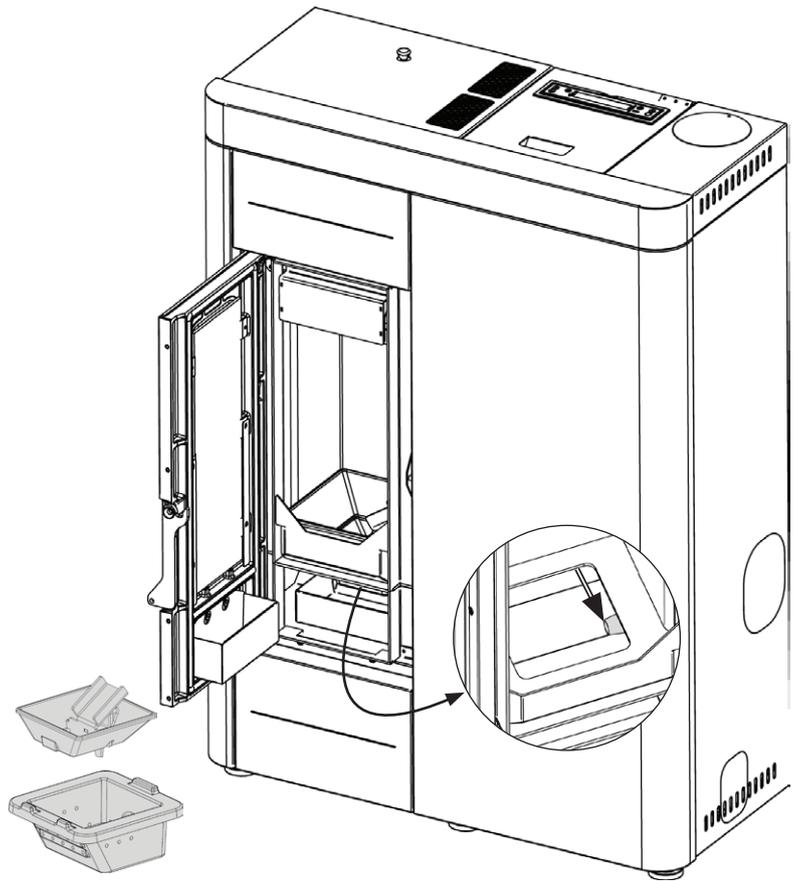


BURN POT AND COMBUSTION CHAMBER:

- ◆ Remove the pellet chute assembly completely, emptying any ash residue from the burn pot below.
- ◆ Remove the burn pot, emptying any ash residue from the ash drawer below.
- ◆ Suck the ash of the combustion chamber and spark-plug pipe holder.
- ◆ Release all holes present in the burn pot using the poker supplied.
- ◆ Re-position the burn pot in its seat and push it towards the fire wall.
- ◆ Replace the pellet chute assembly on the burn pot.

Make sure that the burn pot and pellet chute have been replaced correctly!

NOTE: Use a suitable ash aspirator with a special separate container for the ashes collected



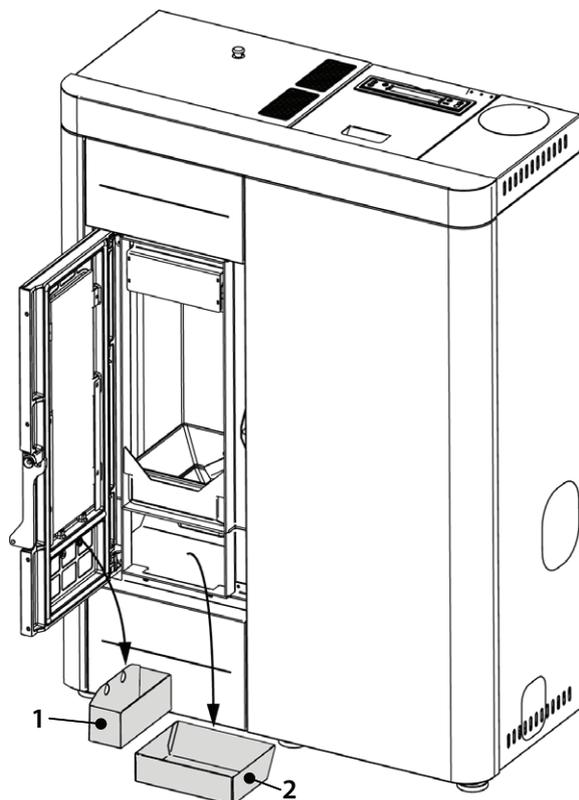
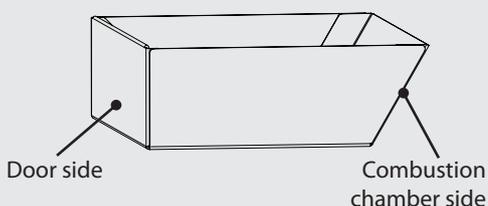
ASH DRAWER 1:

- ◆ Remove the ash drawer and empty it out into a container.
- ◆ Reposition the ash drawer.

ASH DRAWER 2:

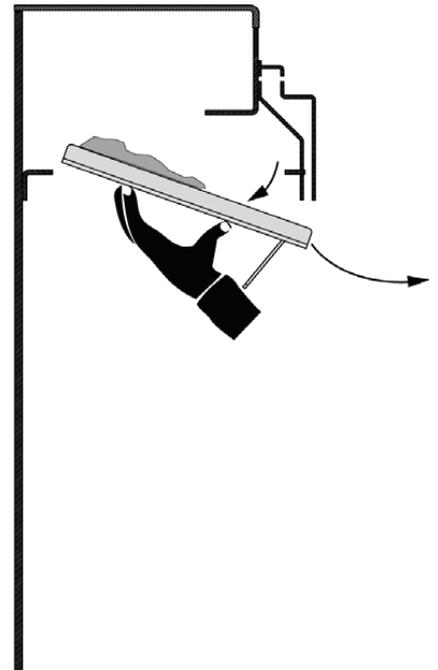
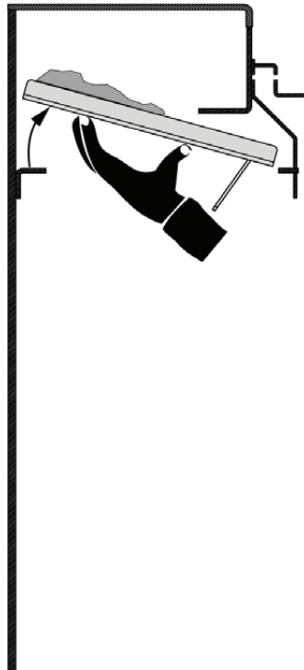
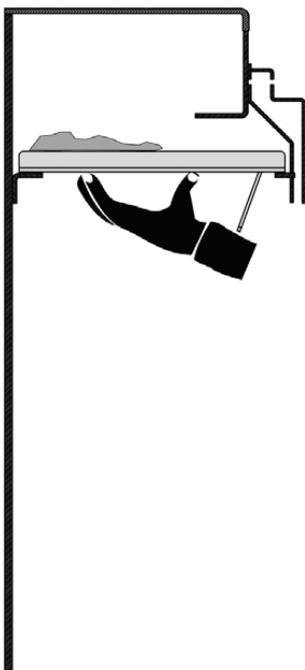
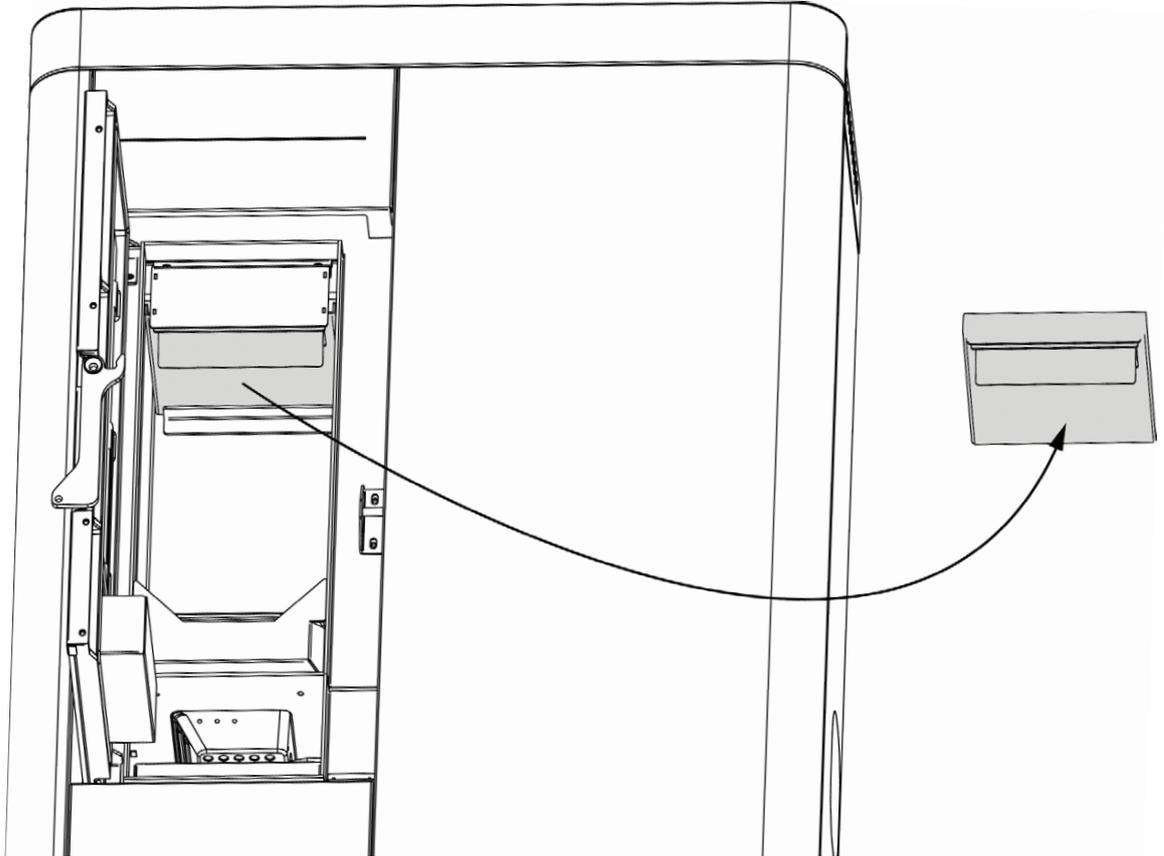
- ◆ Remove the ash drawer and empty it out into a container.
- ◆ Clean the ash drawer compartment.
- ◆ Reposition the ash drawer.

Note ash drawer 2:



CLEANING THE COMBUSTION CHAMBER DEFLECTOR

Remove the deflector and eliminate the ash deposited in the upper part of the deflector.





THE GASKETS FOR THE PELLET HOPPER, BURN POT AND FIRE DOOR ENSURE THAT THE STOVE WORKS PROPERLY. IT IS NECESSARY TO PERIODICALLY CHECK THEM; IF THEY SEEM TO BE WORN OR DAMAGED, THEY MUST BE REPLACED IMMEDIATELY.

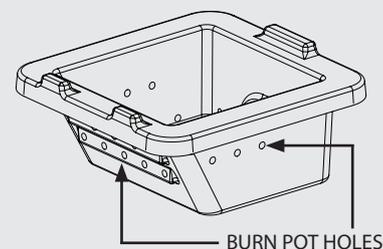
THESE OPERATIONS MUST BE CARRIED OUT BY A QUALIFIED TECHNICIAN.



A CLEAN BURN POT GUARANTEES CORRECT OPERATION!

BY MAKING SURE THE BURN POT AND ITS HOLES ARE ALWAYS CLEAN FROM ANY COMBUSTION RESIDUE, EXCELLENT COMBUSTION BY THE GENERATOR IS GUARANTEED OVER TIME, PREVENTING ANY MALFUNCTIONING THAT COULD REQUIRE TECHNICIAN INTERVENTIONS.

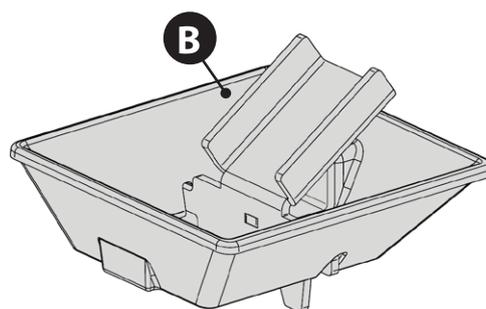
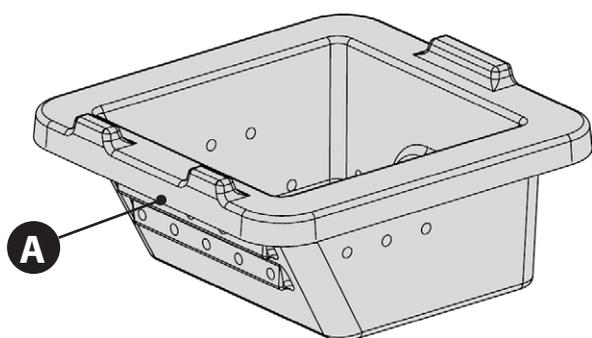
THE "EASY SETUP" FUNCTION IN THE USER MENU CAN BE USED TO ADAPT COMBUSTION ON THE BASIS OF THE NEEDS DESCRIBED.



BURN POT DETAIL

The burn pot consists of several parts:

The burn pot (A) where combustion takes place physically and a pellet chute assembly (B).

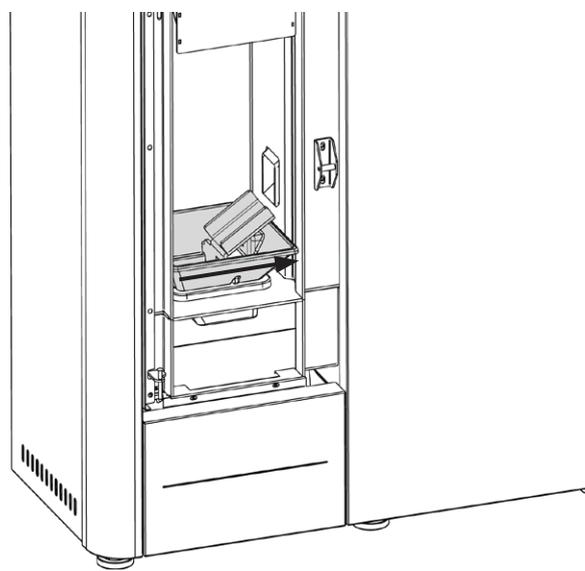
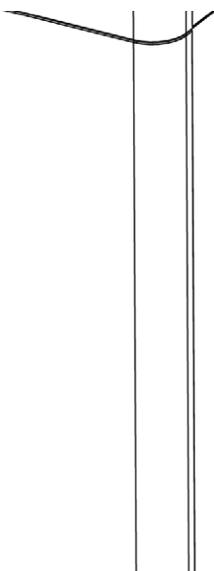
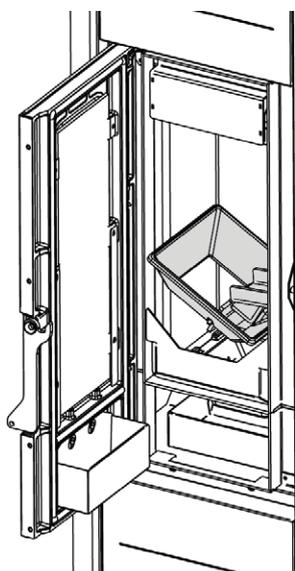


When cleaning and removing the burn pot, remove the pellet chute assembly (B) by lifting it (see figure).

Perform the same operation in reverse order to re-assemble.

After having re-positioned, always make sure:

- that the pellet chute assembly rests correctly on the burn pot and not on any other surface of the combustion chamber.
- that the chute assembly has been pushed towards the fire wall (D) (to the right).



PARTS	FREQUENCY IN DAYS
SCRAPERS (USER)	1
BURN POT (USER)	1
COMBUSTION CHAMBER (USER)	1
ASH DRAWER 1 (USER)	4
ASH DRAWER 2 (USER)	7
COMBUSTION CHAMBER DEFLECTOR (USER)	30
T-SHAPED FITTING / SMOKE DUCT (QUALIFIED TECHNICIAN)	30

One day means an average use of 8h at the rated power.

How often the ash drawer is emptied depends on a number of factors: the type of pellets, the stove output, the use of the stove and the type of installation.



IF THE POWER SUPPLY CABLE IS DAMAGED, IT MUST BE REPLACED BY THE AFTER-SALES SERVICE OR BY A SIMILARLY QUALIFIED PERSON, SO AS TO AVOID ALL RISKS.

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WWW.LANORDICA-EXTRAFLAME.COM

ROUTINE MAINTENANCE PERFORMED BY QUALIFIED TECHNICIANS

Routine maintenance must be performed at least once a year.

Using pellets as solid fuel, the generator requires annual routine maintenance, which must be performed by a **qualified technician, using only original spare parts.**

Failure to comply can jeopardise safety of the appliance and make the warranty null and void.

Respecting the frequencies of cleaning reserved for the user described in the use and maintenance manual, the generator is guaranteed correct combustion over time, preventing any anomalies and/or malfunctioning that could require more interventions of the technician. Requests for routine maintenance are not contemplated in the product warranty.

GASKETS: PELLET HOPPER LID, DOOR, ASH DRAWER AND BURN POT

The gaskets guarantee the tightness of the stove and its consequent good functioning.

They must be controlled periodically. They must be replaced immediately if they are worn or damaged.

These operations must be carried out by a qualified technician.

CONNECTION TO THE FLUE

Suck and clean the pipe that leads to the flue yearly or any time that it is necessary. If there are horizontal tracts, the residue must be removed before it can obstruct fumes passage.

DECOMMISSIONING (END OF SEASON)

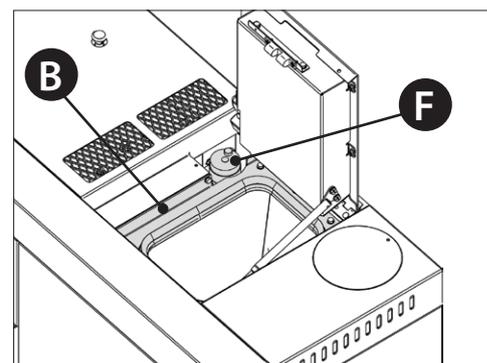
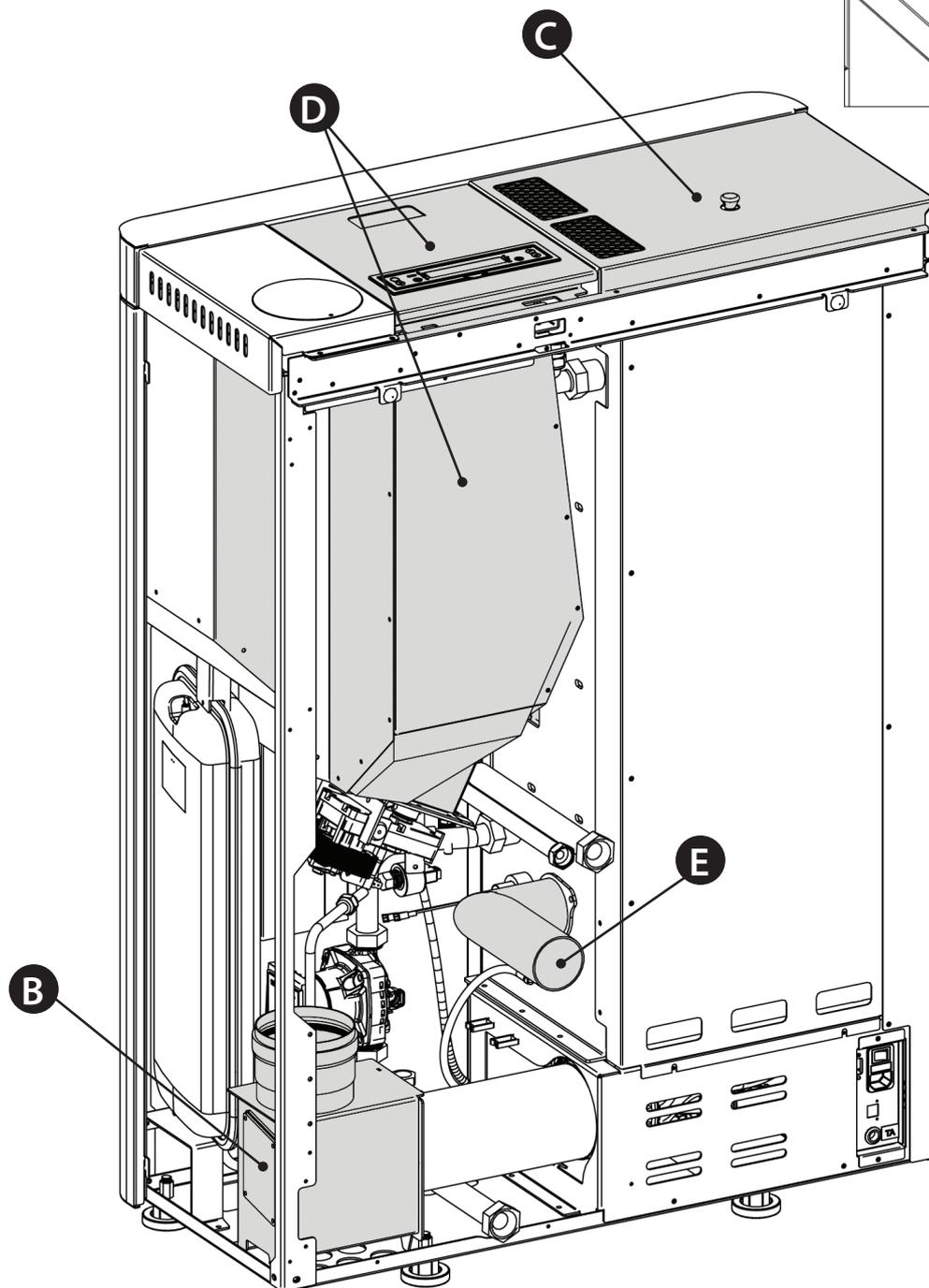
At the end of each season, before turning the stove off, it is advisable to empty the pellet hopper out completely, removing any residues of pellets and dust with a vacuum cleaner.

IT IS ADVISABLE NOT TO DISCONNECT THE GENERATOR FROM THE POWER SUPPLY TO ALLOW THE PUMP TO CARRY OUT THE NORMAL ANTI-BLOCK CYCLES.

Routine maintenance must be performed at least once a year.

ROUTINE MAINTENANCE

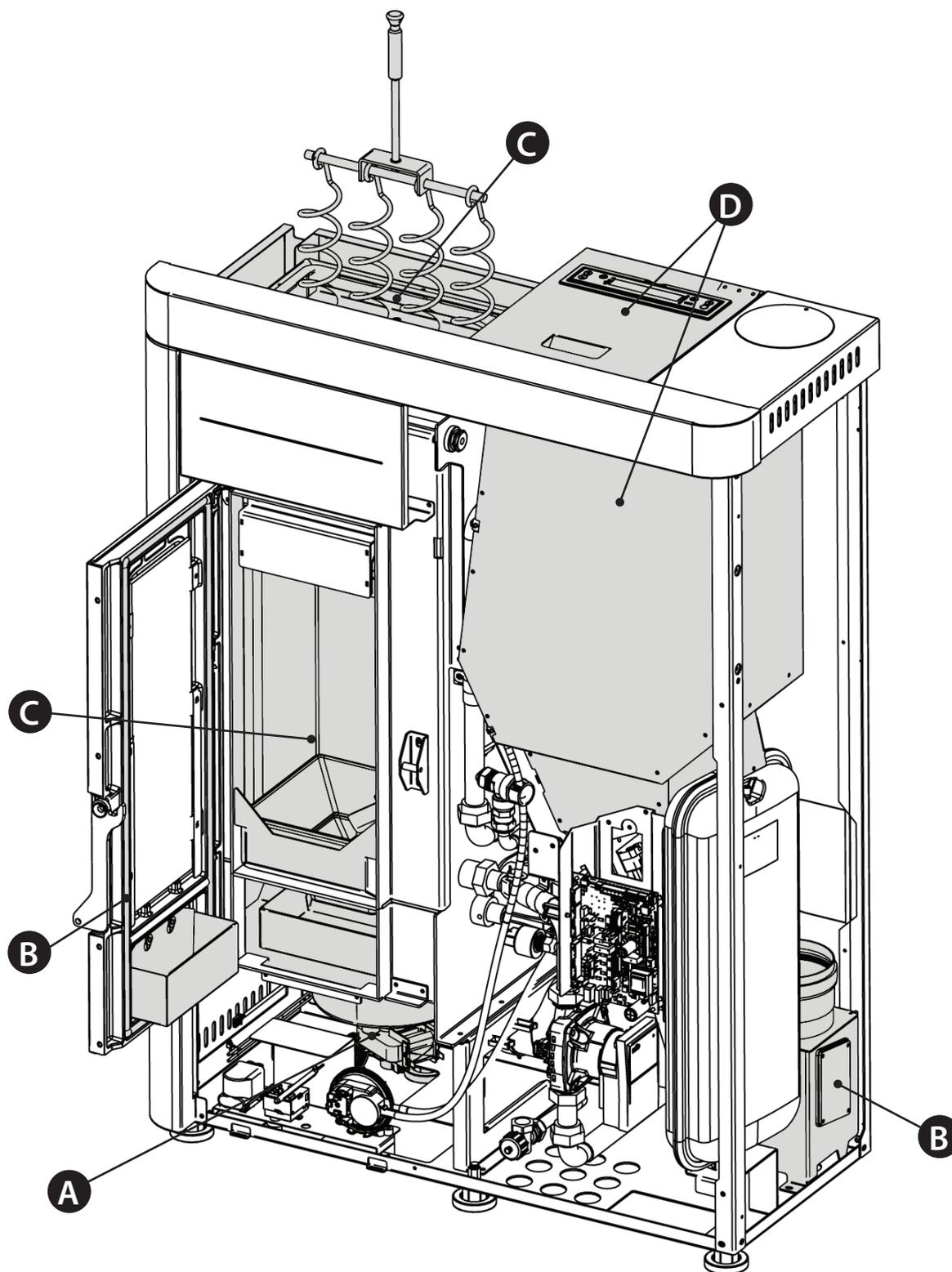
THE IMAGES ARE FOR ILLUSTRATIVE PURPOSES ONLY.



A	Fumes motor (disassembly and cleaning and fumes and "T" pipes), new silicone in the points envisioned
B	Inspections of gaskets, pellet hopper, ash drawer and door (replace them and apply silicone where envisioned)
C	Combustion chamber and heat exchanger (full cleaning) including ignition-plug pipe
D	Hopper (complete emptying and cleaning) and check gasket.
E	Check air intake pipe and cleaning of the flow sensor
F	Manual relief valve

ROUTINE MAINTENANCE

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DISPLAYS

DISPLAY	REASON
OFF	Generator off
START	The start-up phase is in progress
PELLET FEEDING	Continuous pellet feeding is in progress during the ignition phase
IGNITION	The ignition phase is in progress
PREPARATION	The preparation phase is in progress
WORK	The normal work phase is in progress
MODULATION	The generator is working at minimum
BLOW	The automatic blow is active
FINAL CLEANING	The final cleaning is in progress
STAND-BY	Generator off waiting for re-ignition due to an external thermostat
COOLING WAITING	A new ignition is attempted when the generator has just been switched off. When the generator switches off, one must wait for the complete shutdown of the fumes motor, then clean the burn pot. The generator can only be re-ignited when these operations have been performed.
H-OFF	Generator off due to water temperature over set
T - OFF	Generator off waiting for re-ignition due to all requests met
BLACK OUT WAITING	The generator is cooling after a power cut. Once cooling is completed, it will re-start automatically
ANTI-FREEZE	The anti-freeze function is in progress as the H ₂ O temperature is below the factory set threshold the pump is active until the water reaches the pre-set factory parameter +2°C
ANTI-BLOCK	The pump anti-block function is in progress (only if the generator has been in an OFF state for at least 96 hours); the pump is activated for the time pre-set by the manufacturer, in order to prevent it from blocking

ALARMS

DISPLAY	EXPLANATION	SOLUTION
	Indicates the presence of an alarm.	On: indicates the presence of an alarm. Flashing: indicates the deactivation of the depression sensor The alarm can only be reset if the fumes motor has stopped and 15 minutes have passed since the alarm was displayed, by pressing key 1/  for 3 seconds.
FUMES MOTOR FAULT	Fumes motor fault	Contact after-sales centre
FUMES PROBE	Flue gas probe fault.	Contact after-sales centre
CHAMBER PROBE	Chamber probe fault.	Contact after-sales centre
HOT FUMES	High fumes temperature	Check pellet feed (see "EASY SETUP"), if the problem cannot be solved, contact an authorised technician.

NO FLAME	The pellet hopper is empty. No pellet feed. The gearmotor does not feed pellets.	Check for the presence of pellets in the hopper. Adjust the pellet flow (see "EASY SETUP").
DEPR ALARM	The door is not closed correctly. The ash drawer is not closed correctly. The combustion chamber is dirty. The fumes exhaust pipe is blocked/dirty.	Check hermetic door closure. Check hermetic closure of the ash drawer. Check cleanliness of the fumes pipe and the combustion chamber.
NO IGNITION	The pellet hopper is empty. Pellet feed calibration inadequate. Thermostat bulbs tripped	Check for the presence of pellets in the hopper. Adjust the pellet flow (see "EASY SETUP"). Check the procedures described in the "Ignition" chapter. Check the thermostats with bulbs (see chapter on resetting)
NO IGNITION BLACK OUT	No current during the ignition phase.	Turn the stove OFF using key 1 and repeat the procedure described in the "Ignition" chapter.
ALARM COMMAND AUGER	Abnormal pellet loading.	Contact after-sales centre
MIN H2O PRESSURE ALARM	The system pressure read by the pressure switch is too low.	Possible air in the system; bleed the system. Possible lack of water or leaks due to anomalies in some system component. If the problem persists, contact the after-sales centre
MAX H2O PRESSURE ALARM	Air in the system Inadequate circulation	Possible air in the system; bleed the system. Lack of adequate circulation. Lack of or inadequate safety zone. The water in the stove has exceeded 95°C. Possible pump defect. If the problem persists, restore operations must be performed by an authorised technician.
H2O PROBE	H2O probe fault	Contact after-sales centre
* DHW PROBE	Fault in DHW probe.	Contact after-sales centre
* BUFFER TANK PROBE	Fault in Buffer tank probe.	Contact after-sales centre
CLOSE HOPPER - STOVE DOOR	Pellet hopper open. Stove door open. Air inlet clogged or dirty.	Check that the pellet hopper and the combustion chamber door are closed correctly. Check air inlet.
BLOCKED PWM ALARM	The pump has stopped permanently. Pump blocked. Electronic module damaged	Contact after-sales centre
HOT PWM ALARM	The pump is operating but not with good performance. Undervoltage 160-194v. Pump in circuit breaker protection mode.	Contact after-sales centre
STOPPED PWM ALARM	The pump has stopped but is still operational. Undervoltage < 160v. Overvoltage. Unexpected external flow.	Contact after-sales centre
STOPPED 2 PWM ALARM	The pump has stopped but is still operational. Problem in a component different to the pump. Debris in installation. Positioning in high temperature.	Contact after-sales centre
FLOW PWM ALARM	Pump blocked. Liquid with high density. Pipe obstructed.	Contact after-sales centre
PWM INTERFACE ALARM	IPWM output interface damaged, in short circuit or not connected	Contact after-sales centre

* if there is an additional system data-sheet.

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Extraflame®

Riscaldamento a Pellet

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